

# Contractor Information

## Build Up & Break Down Access

ExCeL is adopting Voyage Control, industry gold standard pre-event booking system for deliveries to the event floor, giving clarity in terms of access and to reduce waiting times. This system will also improve operational effectiveness and the security and the safety of everyone working on site.

To assist in establishing these protocols for access, please refer to the link below: - <https://www.excel.london/voyage-control>

**Please note that you will be able to book from 2 November 2025 and not before.**

Goods being delivered by courier can be delivered between 08:00 and 18:00 on either Sunday 23 or Monday 24 November clearly marked as follows: -

(Company Name)  
(Stand Number)  
HOMES UK and Unlock Net Zero Live  
North Halls 1-5  
C/O Excel London  
1 Western Gateway  
London  
E16 1XL

Please note that goods delivered at any other time will not be accepted and will be refused.

## Carpet

Exhibitors with shell scheme stands will have grey carpet included within their stand.

Exhibitors with space only stands are responsible for organising their own carpet requirement. The floor tape approved for use at Excel is to be NEC approved tape. If floor surfaces are found to be damaged you will be responsible for costs this incurs.

HOMES UK gangways will be carpeted in Red.  
Unlock Net Zero Live gangways will be carpeted in Turquoise.  
Residential Building Safety Summit gangways will be carpeted in Orange.  
Digital and Data Summit gangways will be carpeted in Purple.

The recommended carpet supplier is Full Circle.

All details can be found in the Full Circle online platform: - <https://homesuk2025.exhibitconnect.co.uk>  
A Username and Password will be sent to you directly from Full Circle.

## Contractor Passes

Contractor wristbands will be issued upon arrival at Excel.

## Damage & Dilapidations

The organisers reserve the right to charge the exhibiting company or their contractor for any damage that may occur during the exhibition build, open or break down period, to the shell scheme components or any part of the halls, walls, pillars or other parts of the premises. This includes the removal of carpet tape and carpet tape residue.

## Electrical Power & Lighting

The organisers have appointed **Full Circle** as the official and sole electrical contractors. All electrical work for the exhibition will be carried out by **Full Circle**.

All details can be found in the Full Circle online platform: - <https://homesuk2025.exhibitconnect.co.uk>  
A Username and Password will be sent to you directly from Full Circle.

All stand supply will be switched off when the halls are not in use except by prior arrangement. Announcements on the PA system will be made 30 minutes before the power is switched off. During build up this will be 19:30 on Sunday 23 November and 20:30 on Monday 24 November. On open days this will be 30 minutes after the show closes.

### Exhibition Stand Transport & Lifting

The official supplier for this service is **DSV**. Please refer to **DSV – Exhibition Handling & Freight Order Form** located under the **Forms to Complete** section

### Floor Loadings

Event Hall floor weight loading is 18kN/m<sup>2</sup>.

### Motor Vehicle Exhibits

All petrol-fuelled motor vehicles fitted with a fuel tank must comply with the following: -

- The fuel tanks of motor vehicles must contain only sufficient fuel to move the vehicle in and out of the hall.
  - The fuel tanks on all other petrol engine equipment must be empty.
  - The fuel tank must be sealed, wherever possible with a lockable cap.
  - All vehicles must be provided with a drip tray and shall be positioned within the boundaries of the stand so that any protrusions, doors, tail lifts etc, do not infringe the stand perimeter.
  - The running of engines during the open period of an exhibition is strictly prohibited.
  - For vehicles required to operate as part of a moving demonstration, "pit" positions must be clearly defined and agreed with the venue. Suitable fire extinguisher(s) must be provided.
- Filling or emptying of fuel tanks inside the hall is strictly prohibited at all times.

### Rigging

There is an extensive range of hanging products available which can enhance your stand from banners, lighting rigs, support structures to tall stands etc. All rigging requirements are to be approved by the organisers in the first instance. Please note that Ocean Media Group are charging an additional fee for all advertising rigging. Please contact Rachel Hall, Tel: 07771 628131.

### Signage

The recommended signage and graphics contractor for this show is **Full Circle**.

All details can be found in the Full Circle online platform: - <https://homesuk2025.exhibitconnect.co.uk>  
A Username and Password will be sent to you directly from Full Circle.

### Stand Construction – Shell Scheme

Shell Scheme stands provided will be in accordance with **Full Circle - Shell Scheme Visual – HOMES UK** and **Full Circle – Shell Scheme Visual – Unlock Net Zero Live** located under the **Important Information** section. No alterations can be made to the standard shell scheme. However, additional extras can be ordered through the official Shell Scheme contractor.

All details can be found in the Full Circle online platform: - <https://homesuk2025.exhibitconnect.co.uk>  
A Username and Password will be sent to you directly from Full Circle.

All interior stand fittings must be contained within the shell scheme structure.  
It is the responsibility of all exhibitors to arrange their individual electrical and lighting requirements – all details will be in the Full Circle online platform.

All Shell Scheme Stand Holders MUST complete and return **Form 6 – Compulsory Shell Scheme Construction Form** and **Form 7 – Health & Safety Declaration** located under the **Forms to Complete** section.

Please note that the organisers retain the right to demand a full risk assessment if deemed necessary.

### **Stand Construction – Space Only**

Please refer to the **Space Only Stand And Structure Information** located under the **Important Information** section.

### **Water & Waste**

If you require this service please refer to "Services" and "Utilities" under the following link: -  
<https://www.excel.london/webshop>