



HOUSING 2021

7-9 SEPTEMBER MANCHESTER CENTRAL



The Chartered Institute of Housing's annual conference and Europe's leading housing festival

**AN UNMISSABLE OPPORTUNITY TO CONNECT
WITH THE SECTOR UNDER ONE ROOF**



HOUSING RETURNS

MANCHESTER // SEPTEMBER

EVENT PREVIEW

www.cihhousing.com

Join the conversation **#CIHHOUSING** @Housing_event

Conference theatre overview

DELEGATE ONLY



Keynote Theatre

DELEGATE ONLY



Keynote

Featuring the UK's leading political figures in the housing sector, keynote sessions look at how the sector can navigate the current political landscape whilst providing the leadership needed to solve the housing crisis.



Housing Management

Focussed sessions offering insights and best practice for the main issues and opportunities across the housing sector.



Masterclass

Led by experts, our masterclass sessions will explore some key challenges faced by the sector, giving you an opportunity to engage with our speakers.



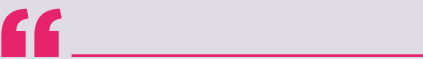
Best Practice

Each year this theatre guides us through recent exemplar work from key stakeholders embedded in the housing sector. You'll gather some best practice examples that you can easily take back into your day job.



Future of Living

A host of inspirational names to discuss and debate how best to plan, procure, design and build homes fit for the 21st century. Journey through the art of the possible and learn how to challenge convention to create homes and places where people aspire to live.



I found the conference to be extremely insightful. I received a lot of valuable information to help me in my job role, sector and personal development. I would highly recommend the event to others in the industry or who work in conjunction with the Housing sector."

Torus



So much 'bigger picture' learning. Its nice to feel part of a community making a difference."

Two Rivers Housing

DAY 1

Conference facilitator:
Isabel Hardman, journalist and assistant editor, The Spectator

09.40-10.00
Chartered Institute of Housing opening address
Gavin Smart, chief executive, CIH

10.00-10.30
Savills and Social Housing research address
Helen Collins, affordable housing team, Savills
Lucian Cook, head of UK residential research, Savills

11.00-12.00
The politics of the pandemic - what next?
COVID-19 has caused the biggest socio-economic shockwaves in living memory forcing unprecedented intervention from the government. But what are the long term implications of these interventions and how is the political landscape likely to shift as the country begins the slow walk towards recovery.

Ayesha Hazarika, columnist and broadcaster
Steve Richards, columnist and broadcaster
Tim Shipman, political editor, The Sunday Times

12.00-12.20
The Rt Hon Christopher Pincher MP, minister for housing and planning

12.20-13.00
Right to reply panel
John Bibby, chief executive, ARCH
Kate Henderson, chief executive, NHF
Eamon McGoldrick, managing director, National Federation of ALMOs
James Prestwich, director of policy and external affairs, CIH
Dr Wei Yang, president, RTPI

14.00-15.00
Learning from the past to create the homes and places of the future

The pandemic has escalated the need for a housing revolution. But what are the lessons we can learn from past large scale housing programmes and how will the current planning changes lead to better homes and communities for our residents?
Pooja Agrawal, chief executive, Public Practice
Joanna Averley, chief planner, MHCLG
David Cowans, group chief executive, Places for People
David Olusoga, historian and broadcaster

15.30-16.30
Housing's role in health and wellbeing

The Marmot report 'Fair society, healthy lives' showed an average life expectancy gap of seven years between, the richest and poorest areas of England with living conditions and low incomes a key factor in this. Ten years on what has changed and how can the sector work together with health colleagues to provide better support and care to our tenants and residents, in particular those who often find it difficult
Dr Jessica Allen, deputy director, Institute of Health Equity
Jane Ashcroft CBE, chief executive, Anchor Hanover
Cym D'Souza, chair, BME National and chief executive, Arawak Walton
Andrew van Doorn, chief executive, HACT

DAY 2

Conference facilitator:
Gaby Hinsliff, columnist and feature writer, The Guardian

09.00-09.30
Lucy Powell MP, shadow secretary of state for housing

09.30-10.30
Transforming public procurement

The UK Government recently published its green paper 'Transforming Public Procurement', which will have significant ramifications for housing, meaning wholesale change to how procurement is delivered within the sector. In this session we hear about the potential impact from four different perspectives – a legislator, a lawyer, a housing professional, and a procurement professional.
Alan Heron, director of procurement, Procurement Hub/ Places for People
Lindsay Maguire, head of small business policy, Cabinet Office
Rebecca Rees, partner, Trowers & Hamlin
John Wallace, director of procurement, Clarion Housing Group

11.00-12.00
Economy in focus

Three leading economists take us on a journey from the macro to the micro helping us plan for the future and recognise the threats and risks on the horizon, whilst outlining opportunities we may be able to take hold of.
David Smith, economics editor, The Sunday Times

Kitty Ussher, chief economic advisor, DEMOS
Trevor Williams, economist

12.00-13.00
Prioritising the NetZero challenges to overcome
Decarbonising homes is a critical part of achieving a low carbon future and promoting a holistic approach to Net Zero going beyond energy use and encompassing carbon emissions attributed to construction, operations and embodied within materials will be critical to the delivery of this huge challenge. Our panel will discuss what Net Zero means for the industry and outline the challenges to overcome to clear the path to success.
Lord Deben, chair, Climate Change Committee
Emma Harvey, programme director, chief executive, Green Finance Institute
Sophie Howe, Future Generations Commissioner for Wales

14.00-15.00
The affordability crisis post-COVID

The housing crisis cannot be solved unless a whole variety of groups and people work together in partnership. But where are the solutions here and how will recent government changes effect delivery.
Adunni Adams, head of development delivery, Catalyst
Rt Revd Dr Guli Francis-Dehqani, bishop for housing
Josh Goodman, deputy director for housing growth, MHCLG
Angela Lockwood, chief executive, North Star Housing
Polly Neate, chief executive, Shelter

15.30-16.30
In conversation with the Regulator

Richard Blakeway, housing ombudsman
Fiona MacGregor, chief executive, Regulator of Social Housing
Carol Matthews, chief executive, Riverside
Patrick Melia, chief executive, Sunderland City Council
Chair: Chan Kataria, group chief executive, EMH Group

DAY 3

09.30-10.30
Putting communities at the heart of town centre revival

Hear from four regions from across England as they outline their housing strategy as they work to drive growth across their areas.
Joanne Anderson, mayor of Liverpool,

Tom Copley, deputy mayor, GLA
Rob Lamond, strategic planning manager, WMCA
Cllr Tom Renhard, cabinet lead on housing, Bristol City Council

11.00-12.00
Levelling up and housing's role

The UK's regional inequalities are deep-rooted and complex: even well-designed policies could take years or even decades to have meaningful effects. 'Levelling up' will need to be a long-term, multifaceted agenda if it is to succeed where other governments have failed in the past. In this session we discuss both the opportunities for the housing sector and the role it needs to play.
Carl Brazier, director of homes and neighbourhoods, Plymouth Community Homes
Charlotte Carpenter, executive director of growth and business development, Karbon Homes
Bill Hughes, head of assets, Legal & General Investment Management
Professor Tony Travers, visiting Professor, LSE Department of Government and Director, LSE London Chair: Anita Khan, executive director of corporate services, Settle Group

13.00-14.00
Setting the standards for professionalism across housing

The panel will discuss the importance of professionalism in the housing sector, particularly in the context of responding to the challenges of the Social Housing White Paper and looking at the role CIH's professional standards can play at an organisational and individual level and how social landlords have already embedded the standards across their businesses.
Linsay Baverstock, people partner, Settle
Nadhia Khan, director of customer and communities, RBH
Jane Pightling, LiveWest
Andy Skarzynski, executive director of strategy business intelligence and HR, Abri Group
Chair: James Prestwich, director of policy and external affairs, CIH

14.00-14.30
CIH Presidential speech
Dr Jo Richardson, president, CIH

14.30-15.00
The Rt Hon Robert Jenrick MP, secretary of state for housing, communities and local government



Masterclass and Housing Management

DELEGATE ONLY



Best Practice

DELEGATE ONLY



DAY 1

10.00-11.00
Housing Management
Tackling stigma: Are we making progress?
The session will look at how organisations are responding to the guide from CIH and See that the Person launched at Housing 2020. It will explore what organisations are doing, and how CIH's professional standards framework supports action against stigma.

Jane Hobbs, senior compliance business partner, Thirteen Group
Helen Charles, head of tenancy sustainment and consumer regulation and Teresa Godden-O'Callaghan, resident scrutiny panel members, Town and Country Housing
Michael Guest, director, Michael Guest Associates Ltd
Chair: James Prestwich, director of policy and external affairs, CIH

11.00-12.00
Masterclass
The road to recovery together: The future of work
Organisations will need to make significant changes to their ways of working in the short to medium term to ensure they are building a productive, supported and happy workforce that delivers results. How can we find the right blend of the benefits of informal social interaction and online workplace efficiencies?

Ed Greig, chief disrupter, Deloitte Digital
Amanda Leonard, associate director, Housemark
Kevin Rodgers, chief executive, Citizen Housing
Chair: Kirsty Thompson, partner, employment, human resources & pensions, Devonshires

12.00-13.00
Masterclass
The road to recovery together: COVID's impact on the sector's finances
Rising unemployment and its impact on rental incomes, COVID-19 and Brexit have caused financial and logistical headaches for the housing sector. Plus commitment to fire safety and meeting Net Zero add to ever rising costs.

So how will the sector prepare for a range of outcomes and is an overhaul of how affordable housing is funded needed?
Fiona Fletcher-Smith, chief executive, L&Q
Nigel Wilson, chair, Homes for the North and chief executive, Gentoo
Dilip Kavi, chief executive, PA Housing
Chair: Gary Grigor, partner, banking, Devonshires

14.00-15.00
Housing Management
Housing First: Tackling complex homelessness
This session explores housing led approaches to tackling multi-exclusion homelessness, with a particular focus on building partnerships and securing funding for Housing First programmes.

Alex Smith, senior project manager, Greater Manchester Housing First
Martine Whitehead, programme lead, Shamara Campbell-Richards - Housing First Partnership and Strategy Manager - Single Homelessness Project
Shamara Campbell-Richard, Housing First Partnership and strategy manager, Single Homelessness Project
Chair: Yorick Irving-Clarke, policy and practice officer, CIH

15.30-16.30
Housing Management
Normalising the retrofit challenge
Net Zero carbon homes should no longer be an alien concept. We should be improving existing homes and retrofitting wherever possible. There are some tough decisions to be made when doing this, but they are decisions that can't be put off. It's time to normalise retrofit and make energy efficiency a part of our everyday lives for a better standard of living. How can we drive delivery in the current climate? How can we plan, collaborate, and close the skills gap?

Shaynesia Byfield, project manager, Homes for Haringey
Jon Daley, asset sustainability and data manager, Magenta Living
Paul Dockerill, director of energy and programme management, WHG
Chair: Alexandra Gibson, policy and practice officer, CIH

DAY 2

09.30-10.30
Housing Management
ASB management - positives from the pandemic
COVID-19 presented new and heightened challenges in ASB management, it also forced us all to do things differently. This session explores what we have learned from ASB management during COVID-19 that we want to keep hold of post pandemic. What worked well and what will we keep doing? This housing management session explores silver linings and best practice examples from a challenging year.

Janine Green, housing, community safety and anti-social behaviour specialist and consultant

Lindsay Felstead, partner, Clarke Willmott LLP
Dean Fearon, head of neighbourhood services, Sheffield City Council
Chair: Hannah Keilloh, policy and practice officer, CIH

11.00-12.00
Masterclass
The road to consumer regulation: Bringing our tenants and residents with us
The Charter for Social Housing residents aims to empower the tenant voice, reinforce the regulator's remit and strengthen consumer regulation.

Hear how the new director of consumer regulation plans to drive through culture change and engage with our wide ranging panel to identify how to create better engagement for all.

Kate Dodsworth, director of consumer regulation, RSH
Jenny Osbourne, chief executive, TPAS
Fayann Simpson, resident board member, L&Q
Chair: Laurice Ponting, chief executive, Housemark

12.00-13.00
Masterclass
Community investment and the road to recovery
The past eighteen months have brought to the fore the importance of the work social landlords and their partners do with, and for, the communities they serve. Throughout the pandemic HACT and its Centre for Excellence in Community Investment have been charting, supporting and celebrating the sector's response to the many challenges residents and communities faced. In this session hosted by HACT, we will hear from colleagues from across the UK who will share how their teams and partners adapted to unprecedented times; reflect on the value of cross-sector collaboration; and present new programmes of work that will support individuals and communities over the coming months and years. We will also consider how the sector can continue to work together to support residents and build community resilience as we set out on 'the road to recovery'.

14.00-15.00
Housing Management
Social housing and communities - working to Net Zero
Housing associations cannot meet the Government's Net Zero challenge without the support and buy-in of customers. Yet there is a lack of customer engagement across the sector regarding the environmental

agenda and the aim to reach Net Zero status. This session aims to help us better understand what role we as social landlords can play in building customer knowledge and tackling behavioural barriers to change.

This session will oversee the launch of a joint publication with CIH and Orbit, who have undertaken a large-scale engagement programme with its customers. Orbit will share key learnings from the project aimed at helping us navigate the environmentally-led actions that we need to take, whilst ensuring we can support our customers on this journey.
Chair: Alexandra Gibson, policy and practice officer, CIH
Panel of speakers from Orbit

DAY 3

09.30-10.30
Housing Management
Housing and health post-COVID
This session will explore how health and housing partnerships have been developing, and what benefits are emerging. It will also provide an opportunity to reflect on how the experience of the pandemic has impacted partnerships, and what lessons have been learnt to take forward into existing or new opportunities.

11.00-12.00
Masterclass
Building Safety Regulator
The Building Safety Bill is a comprehensive and complicated piece of legislation, pulling together many strands: a new regulator, new registration requirement, a new building control regime, new roles of accountable person and building safety management. This session will hear direct from the new Regulator and explore how we must manage the homes we provide and how are we going to achieve this.

Peter Baker, chief inspector of buildings
Janet Sharpe, director of housing and neighbourhoods, Sheffield City Council
Chair: Mark London, partner, Devonshires

13.00-14.00
Masterclass
Embedding and learning from the successes of 'Everyone in'
Charlotte Bates, Expert Citizens
Matthew Harrison, chief executive, Great Places Housing Group
Lord Bob Kerslake, chair, Commission on Homelessness and Rough Sleeping
Gill Leng, national health and homelessness adviser, PHE
Chair: Steve Douglas, chief executive, St Mungo's

DAY 1

11.00-12.00
Sponsored by Laing O'Rourke
The industrialisation of the residential sector
Between the wave of new public sector to accelerate the use of modern methods of construction (MMC), an increased drive for better quality and delivering zero carbon homes, is this the catalyst that will finally see the launch of offsite manufacturing? Is this our opportunity to harness digital engineering and precision manufacturing to meet the lack of housing and growing demand in the UK.
Mark Farmer, founding director and chief executive, Cast
Eleanor Bowden, senior strategy manager, Homes England
Lindsay Lauder, director of development and regeneration, Wheatley Group
Glenn Sheedy, head of strategy, Laing O'Rourke
Chair: Steve Trusler, residential sector leader, Laing O'Rourke

12.00-13.00
Sponsored by Mears
Tackling homelessness with a permanent solution to temporary accommodation

14.00-15.00
Sponsored by RIBA
The value of zero carbon development and how to achieve it
Following on from this morning's panel discussion on the meaning of Net Zero, this session will review best practice case studies which demonstrate the value of zero carbon schemes and set out practical steps for housing clients to achieve high quality, sustainable project outcomes through design.

15.30-16.30
Sponsored by RIBA
Achieving design quality and sustainability through better client/architect relationships
This 'in conversation' session follows the RIBA's most recent 'Working with Architects' 2020 survey and will explore what clients and architects need from each other and how they can work most effectively together to achieve the best possible result.

DAY 2

11.00-12.00
Sponsored by Places for People
High street focus, future places
The uncertain future of Britain's high street has presented an opportunity for housing to play a key role in reviving urban spaces and local communities. What needs to be considered and how will the expansion of PDR impact our town centres?
Speaker to be confirmed, Places for People
Victoria Hills, chief executive, Royal Town Planning Institute
Ellen Vernon, programme director, One Public Estate

12.00-13.00
Sponsored by Mears
Demystifying carbon reduction challenges in the housing sector
This session will explore the carbon reduction challenges we face within the housing sector and will demonstrate how working in partnership, Mears have integrated energy into its total asset management contract. Mears will showcase their strategy to reduce their own carbon footprint, through a clear delivery plan to achieve net zero by 2030. Takeaways from the session will include how organisations can weave sustainability legacy into existing contracts through effective use of software and technology.

14.00-15.00
Sponsored by Laing O'Rourke
Redefining the residential blueprint
Trust in the industry's ability to deliver high quality homes has been weakened. Inquiries and reports following Grenfell have highlighted failures in procurement process, accountability, design and building standards. Restoring trust will require transformation. What has changed and what needs to change? Does the industry have the answers and the appetite to reinstate confidence in quality?
Graeme Craig, commercial development director, Transport for London
Steve Trusler, residential sector leader, Laing O'Rourke
Trina Chakravarti, project director, Building Better
Sanjiv Sangha, head of technical, Optivo

Chair: Jack Simpson, Inside Housing

15.30-16.30
Sponsored by Places for People
People first: Enhancing the customer and colleague experience
The charter for social housing residents reiterates that the continuous improvement of customer engagement is reliant on the skills, knowledge and satisfaction of staff. What actions do social landlords need to take going forward to guarantee outstanding services, amplify resident voices and champion diversity and equality at every level?

Dr. Aasia Nisar, head of resident engagement, Sovereign Housing Association
Cara Morgellyn Loukes, land and planning manager, Aster Group
Chair and speaker: Deborah Owen-Ellis Clark, director of marketing, Places for People

DAY 3

10.00-11.00
Sponsored by Mears
How do we ensure that the public is getting the best deal - outsourcing ethically for future good
Mears aims to be regarded as the UK's most trusted and respected provider of housing with care solutions. We believe that companies who work with the public sector should adhere to commitments that are meaningful to the people in our communities and which will make a difference to their future.

Throughout 2021 Mears have launched Responsible Business Charters in England and Scotland. Join us to hear more.
Alan Long, executive director, Mears Group Plc
Richard Kennedy, chair of the board of Social Value UK, co-chair of Social Value International and member of the Mears Social Value board



Future of Living

DELEGATE ONLY

Stage overview

OPEN TO ALL

DAY 1

09.45-10.15

Opening keynote with Lord Callanan

Lord Callanan, minister for climate change and Corporate Social Responsibility

10.15-11.00

The place that COVID built: Reflections on what we have learnt so far (I)

Speakers will discuss the post-pandemic built environment and how the last 18 months will shape what tenants and residents want.

Polly McKenzie, chief executive, Demos

Richard Donnell, research and insight director, Zoopla

Manisha Patel, senior partner, PRP

Chair: Louise Brooke-Smith, international development and strategic planning advisor, Consilio Strategic Consultancy

11.30 - 12.15

The place that COVID built: Meeting local need (II)

We hear from the towns and places that are shaping communities for the future, from inception to masterplan to delivery with a long-term, sustainable vision

Clir Sharon Taylor, leader, Stevenage Borough Council

Ben Martin, head of planning and development, Watford Borough Council

Paul Kitson, executive director of markets, partners and places (interim) Homes England

Chair: Spyridon Katsaros, director of urban design & masterplanning, PRP

12.15 - 13.00

The place that COVID built: Shaping places for the future (III)

This session will follow-on from the place that COVID built and invite a panel of placemakers to discuss what this could mean for UK housing.

Sophie Parker-Loftus, associate director, ExA

Rachel Toms, programme manager - housing and health, healthy places, Public Health England

Danny Michael Ball, neuroscientist, UCL and founder of Blind, Mind and Urban Space

Tim Heatley, co-founder, Capital & Centric
Chair: Suzanne Benson, partner and head of Manchester office, Trowers & Hamlins

14.00-15.00

The role of MMC and digital in UK housing delivery: The solution to Net Zero?

Five years on from the publication of 'Modernise or die', what has changed and what still needs to happen?

Graham Sibley, senior business development manager, NHBC
Nigel Banks, special projects director, ilke Homes

Sam Stacey, challenge director - transforming construction, UKRI
Mary Bennell, director, South West Procurement Alliance
Chair: Jo Vezey, technical director, Europe, Laing O'Rourke

DAY 2

09.30-10.30

Working in partnership to deliver homes at scale

What creative thinking is needed to deliver more homes? How can we unlock land, get the financial investment in and guarantee sustainable communities for the future? This expert panel will discuss the opportunities and barriers and reflect on what success could look like, and what would need to change.

Elizabeth Rapoport, head of strategy, Homes England

Stephen Teagle, chief executive, Vistry Partnerships

Tonia Secker, partner, Trowers & Hamlins

Chair: Ben Williamson, associate director, PRP

11.00-12.00

The road to recovery together: Attracting the talent and trailblazers of the future

We spend a lot of time focusing on skills but this session is about how we attract a diverse and talented new cohort in to the housebuilding sector. From architects to digital innovators - people that can really effect change.

Charlotte Oliver, divisional development and communities manager, Vistry Partnerships

Bola Abisogun OBE FRICS, founder,

DiverseCity Surveyors
Michelle Hannah, director, Cast
Chair: Dave Sheridan, executive chairman, ilke Homes

12.00-13.00

The road to recovery together: Procuring now for the homes of tomorrow

Our home environment shaped the last 18 months and we need to ensure we deliver places for people to thrive in but what does this mean for the supply-chain and how can we ensure our environmental impact is in line with this?

Katie Saunders, partner, Trowers & Hamlins

David Atkinson, national head of land and development, Willmott Dixon

Selina White, chief executive, Magna

Michelle Minogue, head of architecture, Baily Garner

Chair: Graham Sibley, senior business development manager, NHBC

14.00-15.00

The road to recovery together: Collaborating, joint-ventures and partnerships

Joint-ventures and partnership working to speed up housing delivery.

Rebecca Wardle, partner, Trowers & Hamlins

Mary Parsons, regeneration and partnerships director, Lovell Partnerships

Ian Cox, chair, A2 Dominion

Harry Swales, chief investment officer, Homes England

Chair: Shelagh Grant, chief executive, The Housing Forum

15.30-16.15

Inside Housing and Homes England development summit session and drinks reception (invite only)

DAY 3

09.30-10.30

Innovative funding models to deliver new homes

What are the new financing models being used to deliver more homes, who are the main partners and what does the future look like?

Fay Mitchelson, head of joint ventures, Homes England

Paul Bridge, chief executive social housing, Civitas Investment

Tracey Barnes, chief financial officer, Sovereign Housing

Chair: Anne Waterhouse, deputy chief executive, A2Dominion

11.00-12.00

Building more 'affordable' homes

How the sector needs to adapt to new government policy and what this could mean for supply

Amy Nettleton, chair, National Housing Group

Richard Hill, vice-chair, G15

Richard Petty, head of UK living advisory, JLL

Chair: Colette McCormack, partner, Winckworth Sherwood

13.30-15.00

Unlocking greener homes and great places for everyone

This GH4GM event will showcase Greater Manchester's ambitions and ideas and how it does housing differently using its devolved powers to deliver great homes and places. It will build on this year's Keys to Recovery series' key themes on how Greater Manchester can build back greener, healthier and better homes and places.

GH4GM reception drinks followed by launch session and panel discussion



Unlock Net Zero

The place to find the answers to our sustainability and Net Zero challenges, looking at energy, environment, social, skills and tech solutions across new builds and retrofit projects. Let's make the change together!



Knowledge and Insight

Practical case studies, insightful debates and 'how-to' guides, this is your round-up of the latest housing innovations. Stay up-to-date with solutions that could help you deliver better quality homes and more efficient services for your residents.



Digital Futures

How will our lives and homes evolve over the next ten years? How can we better serve customers in a connected age yet remain inclusive and accessible to all? What skills and talent are needed and how do we nurture or acquire them?



PfH Live

Dedicated procurement solutions enabling you to identify opportunities for short-term as well as sustainable efficiencies and improvements.

Learn how to deliver immediate cost savings at the same time as driving insightful long-term benefits through smart and strategic procurement.

THE FRINGE

The Fringe

The award-winning fringe has built its reputation on sessions that have strictly no powerpoint, jargon or cliché. Join passionate speakers who will present a hopeful vision for the future and inspire you to stand up for change.

“

In my opinion, it is the single important housing event of the year where all serious sector leaders convene. To miss the event, you run the risk of falling behind the leading pack.”

Prima Group

“

Excellent and eclectic range of speakers, topics and exhibitors - really good at feeling the pulse of the housing sector and for networking.”

Atkins

Hear from over 350 speakers across six stages of content - free of charge*

OPEN TO ALL

*Free to housing associations, local authorities, public sector, housebuilders, master developers, funders, architects, planners and BTR landlords, student accommodation, retirement living and extra-care providers.



UNOCK NET ZERO

- The future of Net Zero heating for UK homes
- The data and standards needed to inform the retrofit agenda: Can housing agree a single credible approach?
- Building new for a low carbon future



INSIGHT STAGE

- Procuring for building safety projects – how to address a process which is not fit for purpose
- Taking a holistic approach to safety and wellbeing delivery

DIGITAL FUTURES

- MMC: Engineering the homes of the future
- Designing services around the needs of your customer
- The workplace of the future



THE FRINGE

- Building a sense of home: Are we ready to deliver a modern era of social housing?
- How do we make sure that the most vulnerable people in society have a proper home for life?



KNOWLEDGE STAGE

- Delivering retrofit at scale: The challenges and successes of decarbonising the UK's social housing stock
- The Building Safety Bill: New regulatory expectations and requirements



PfH LIVE

- Retrofitting social housing stock leading the way in the UK's drive towards net zero
- Modern methods of construction panel discussion

Stage sponsors

