

The future of living: Smart and sustainable homes and cities

Speakers

Richard Dilks, chief executive, CoMoUK

Mark Jenkinson, consultant and former head of cities AMO, Siemens

Henry Pethybridge, director of WiredScore Home, WiredScore



An aerial night view of a city, likely London, with a river winding through it. The city lights are visible, and there are several glowing blue digital overlays. These include curved lines, a grid of squares, and binary code (0s and 1s) floating in the air. The overall theme is smart infrastructure and sustainable development.

The sustainable development of cities through provision of smart infrastructure

Crystal Associates Ltd

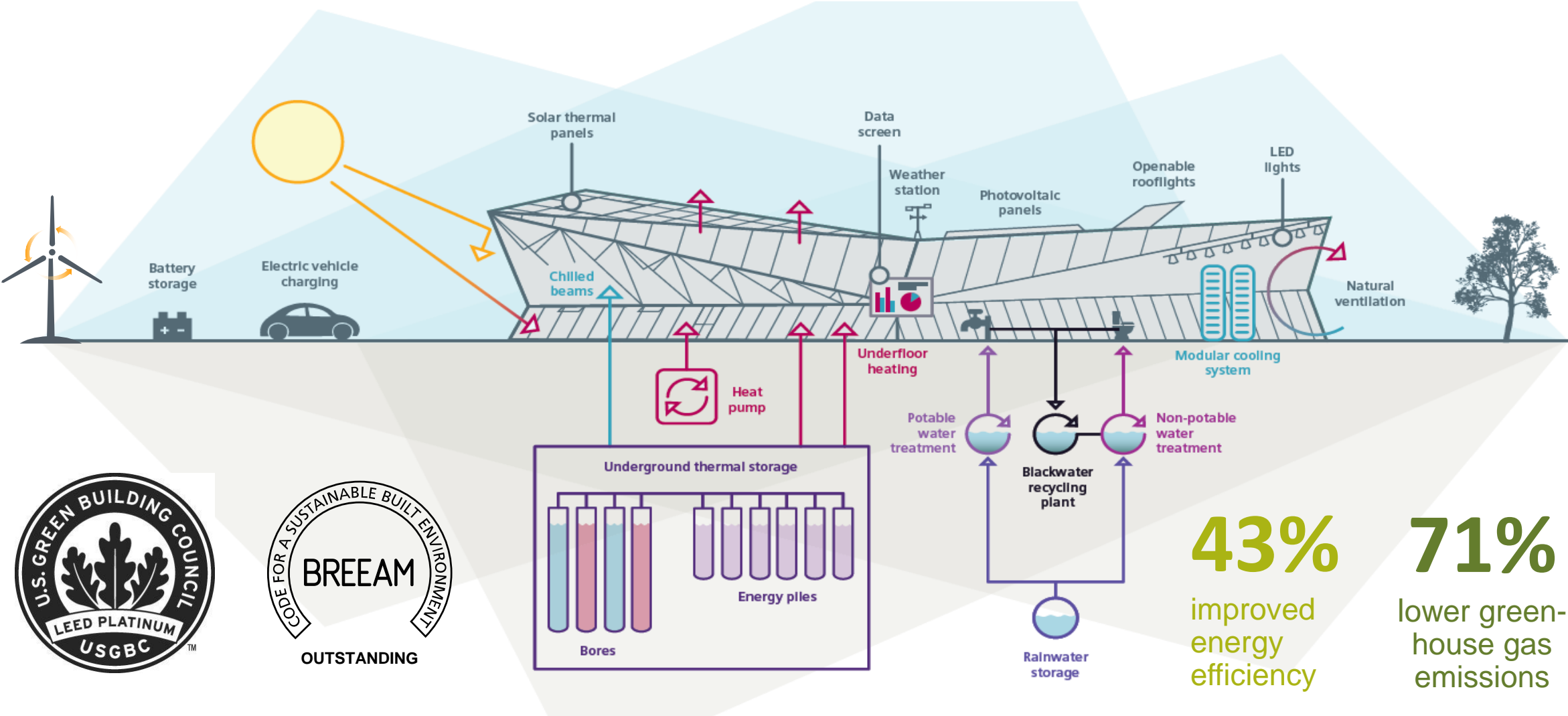
@MarkGJenkinson

Crystal Associates – what do we do?



How is technology enabling urban planners and developers to create more adaptable, efficient, secure and greener places?

The Crystal: an all-electric intelligent building

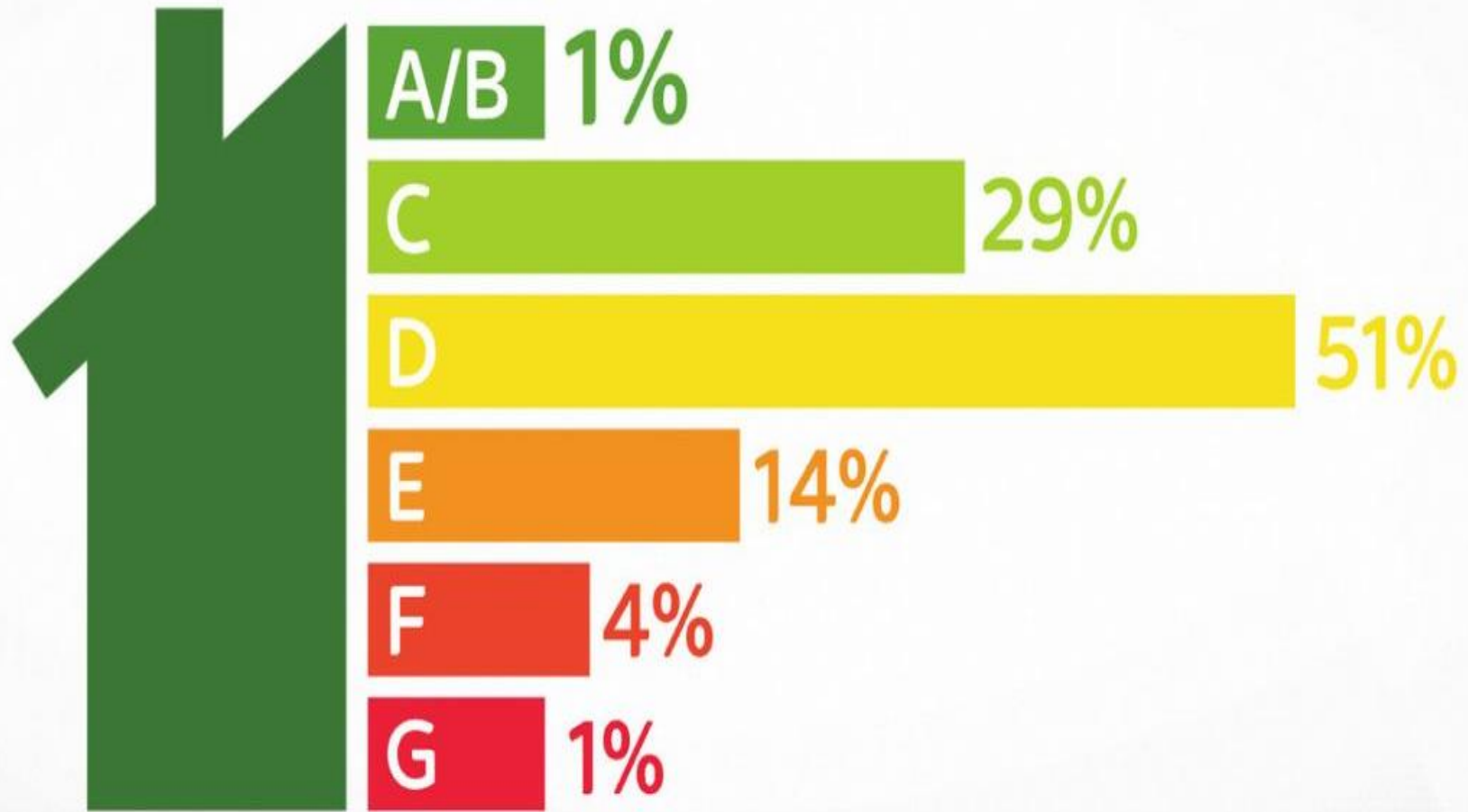


Housing



14%
of all UK emissions

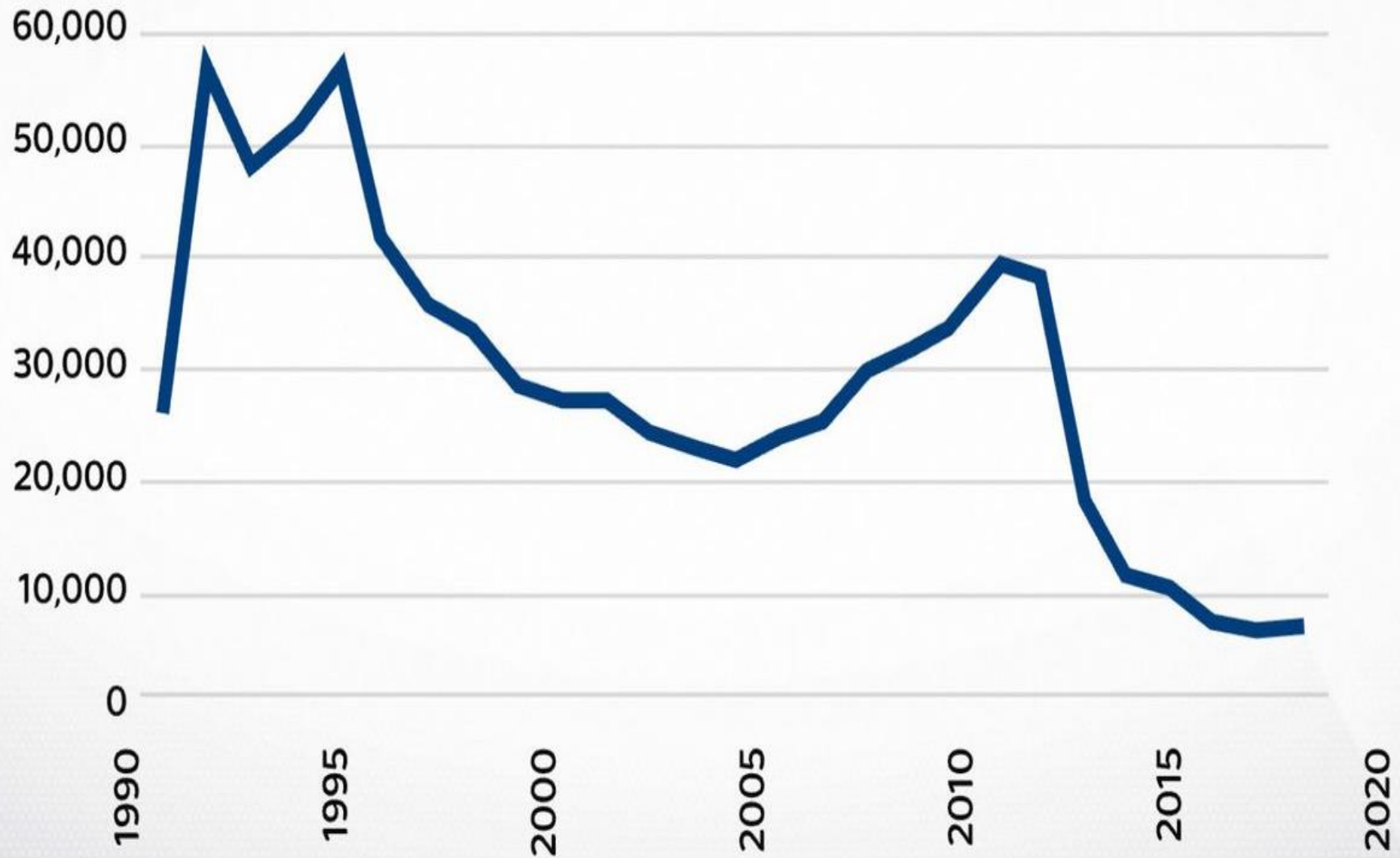




1%

of new homes meet standard

SOURCE: MHCLG



New social housing

SOURCE: MHCLG

Digitalisation in 2005



Digitalisation in 2013



What happens in 60 seconds on the internet?

> 470,000
tweets



~ 30 million
WhatsApp
messages

3.8 million
search
requests



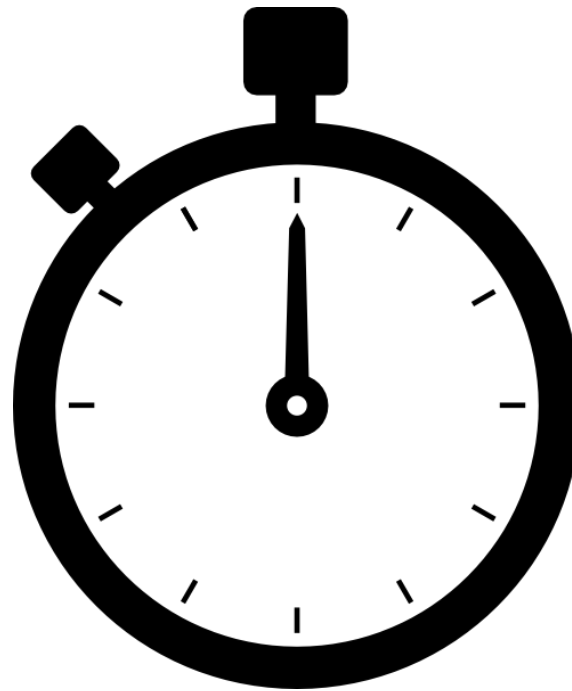
> 150 million
emails

> 1,100
deliveries

amazon



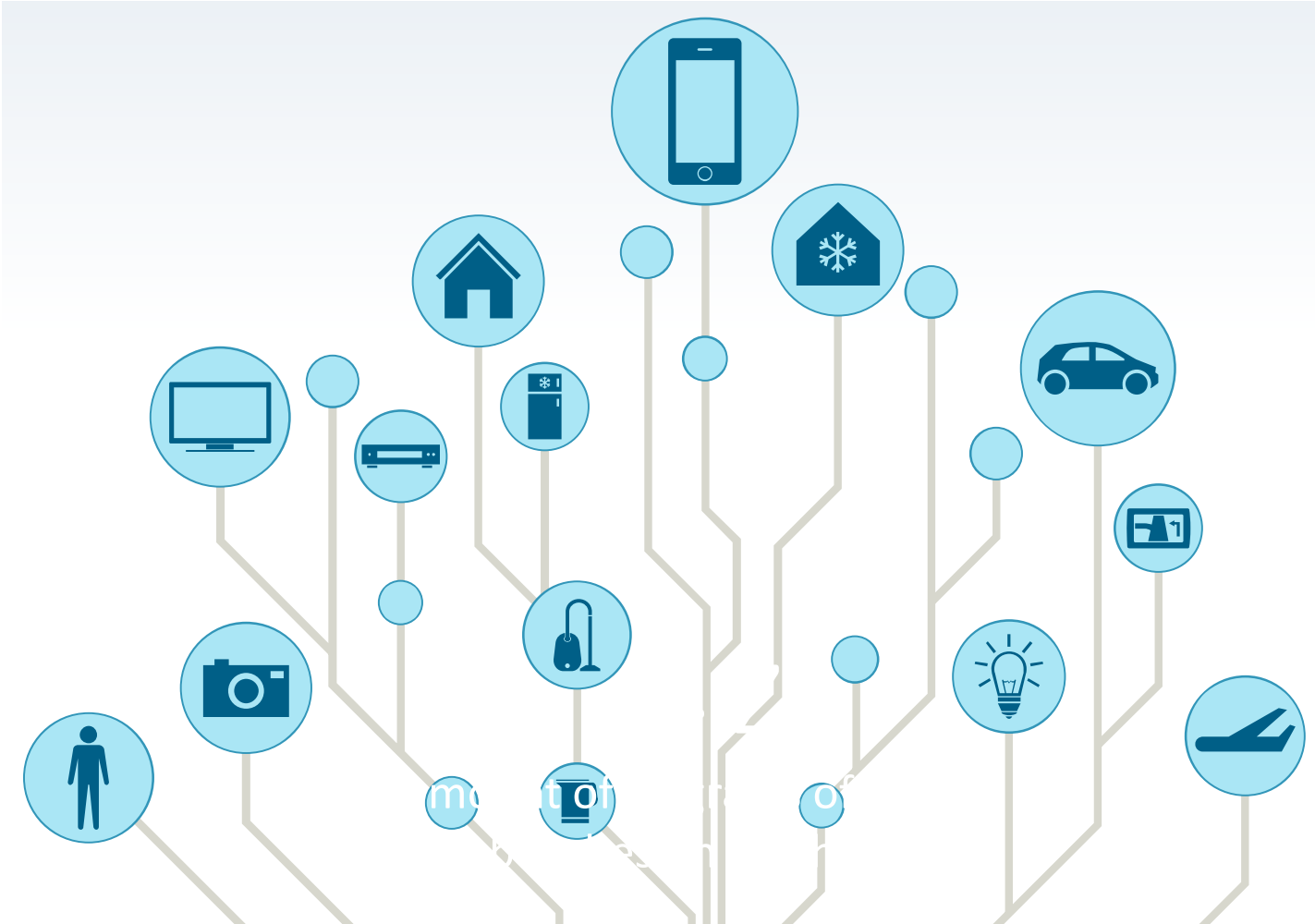
> 4.3 million
videos



How much data is being created and stored?

Big data

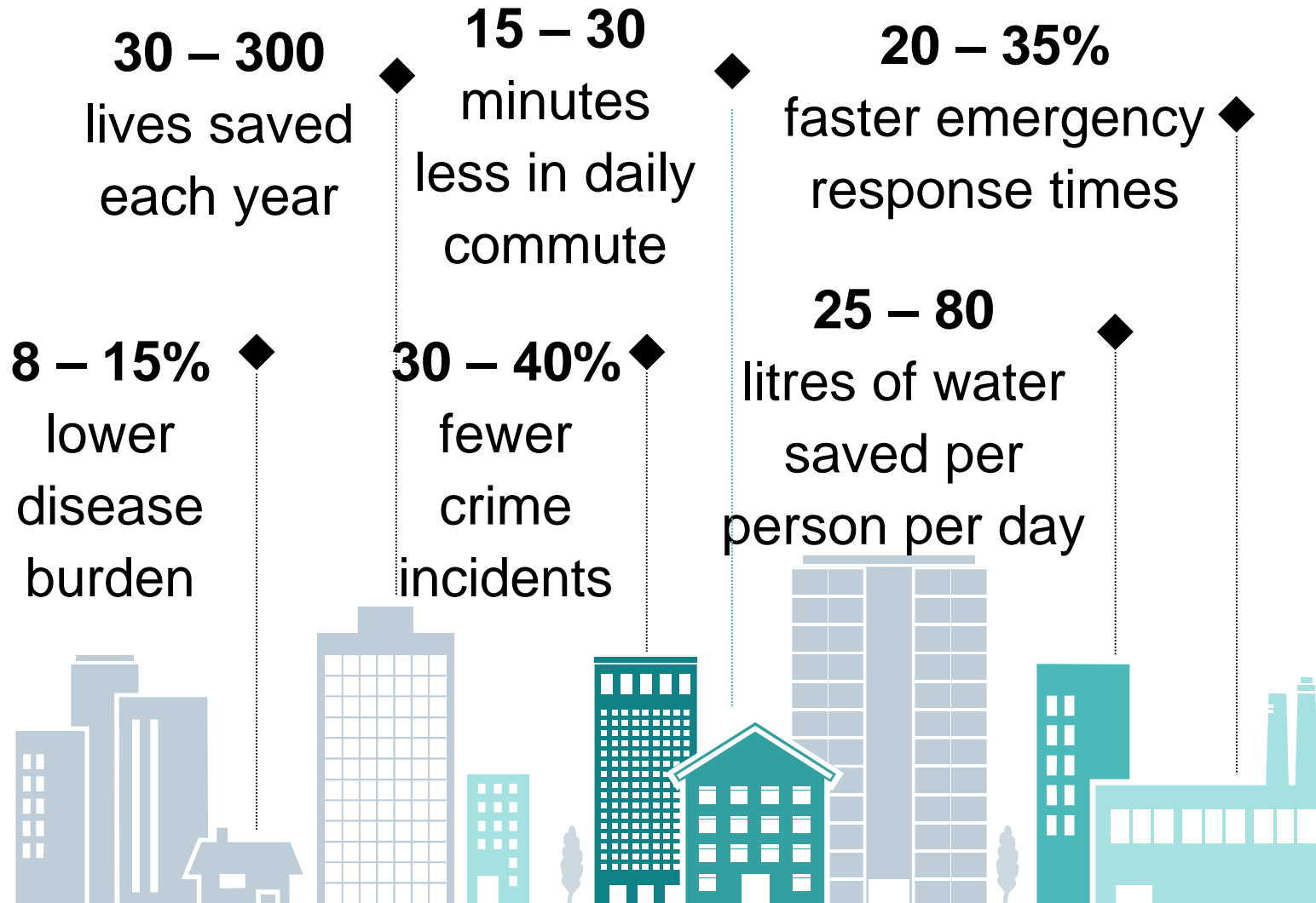
By 2020, the volume of all data stored will amount to 44 zettabytes = 44 trillion gigabytes



**“Currently, 85% of
potential assets remain
unconnected...”**

World Economic Forum

What impact can data have in a city?



- **Efficiency**
- **Productivity**
- **Resilience**
- **Eco friendliness**
- **Utilisation**
- **Safety and security**
- **Competitiveness**
- **Saving time**
- **Quality of Life**

What is the Business Case for 'smart' cities?

Energy



4x

Average return on investment from energy measures across five cities

Ports

€1.6m

Annual financial revenues from a smart terminal management system

Connectivity



10x

The total cumulative return from connectivity measures is over 10 times the investment required

Security



32x

Return on investment in smart security infrastructure in one city

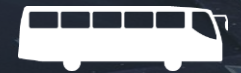
Buildings



14x

Average return on investment from smarter buildings

Transport



20x

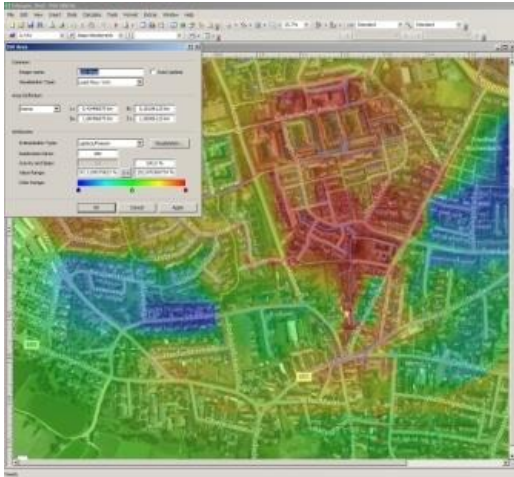
Average return on investment from transport measures

Connecting the virtual world to the real world



Can digital twins help urban planners & developers?

Plan



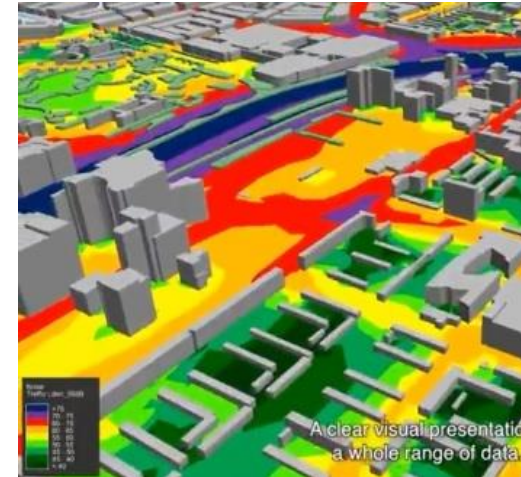
Smart 3D
modelling

Design



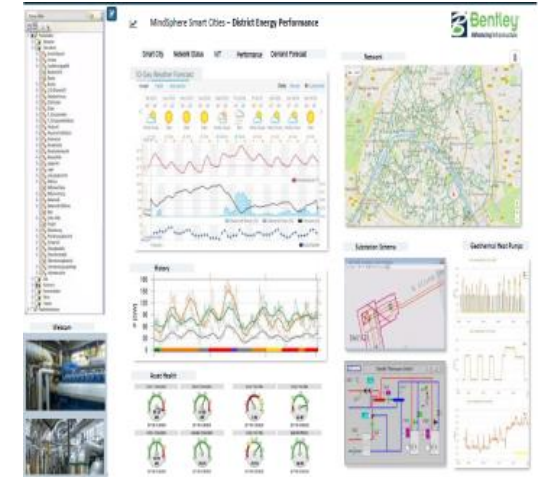
Compare and
analyse building
proposals from
every angle

Simulate & Optimise



Simulate the
impact of design
changes

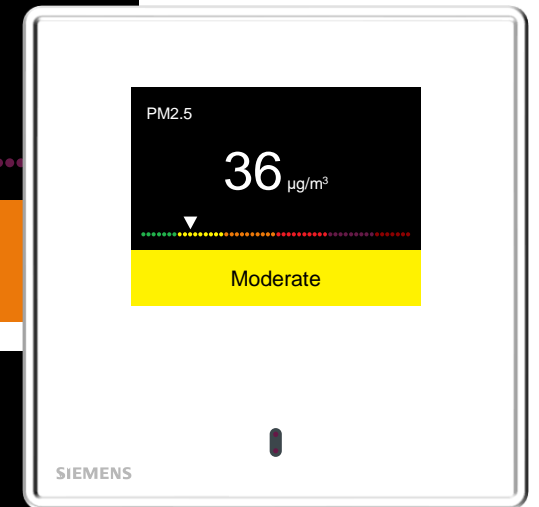
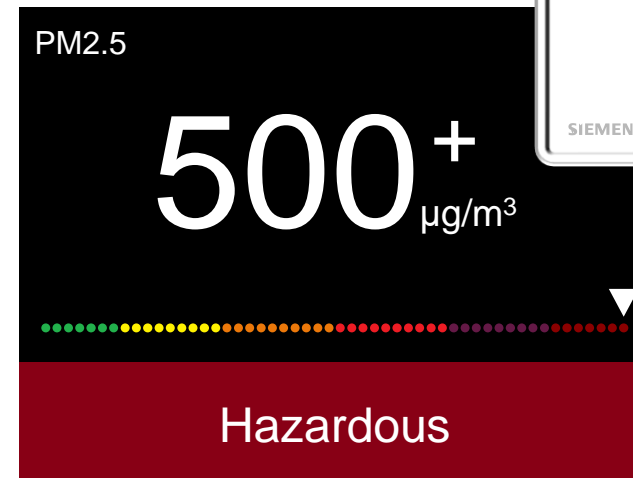
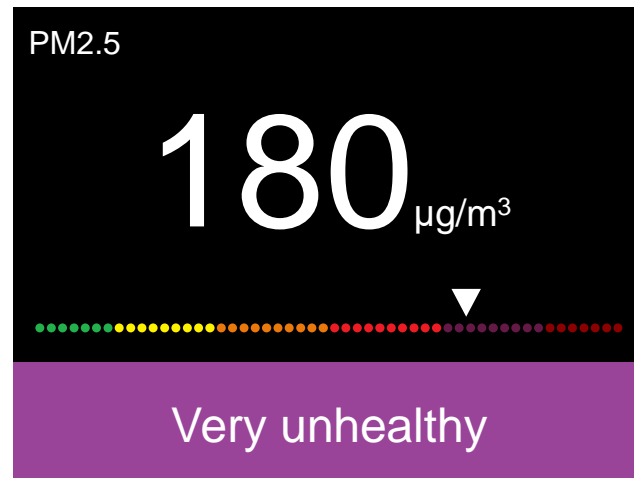
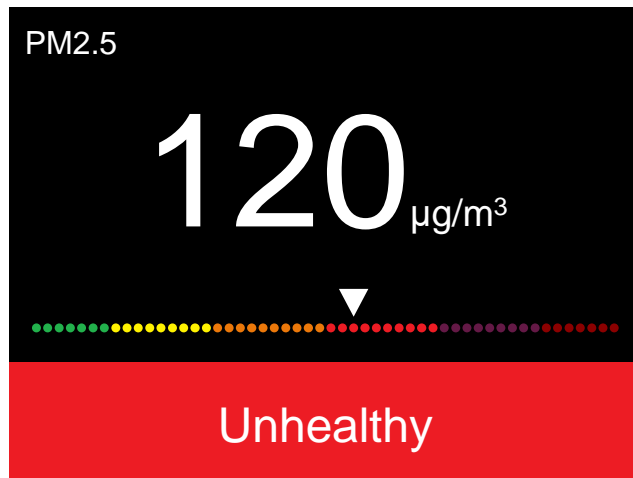
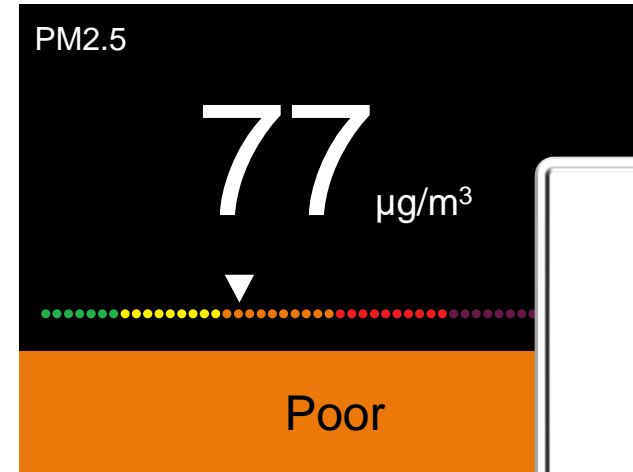
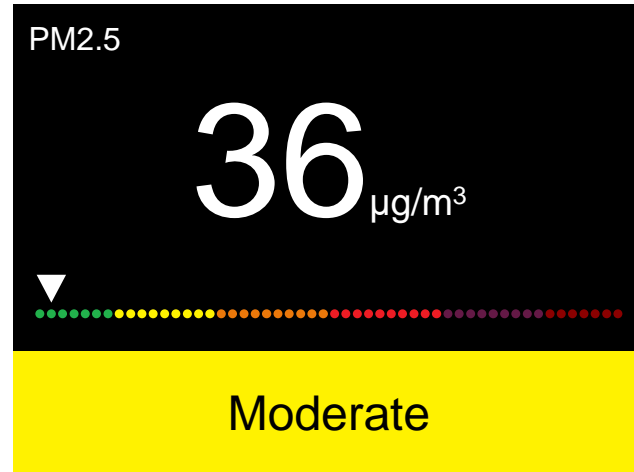
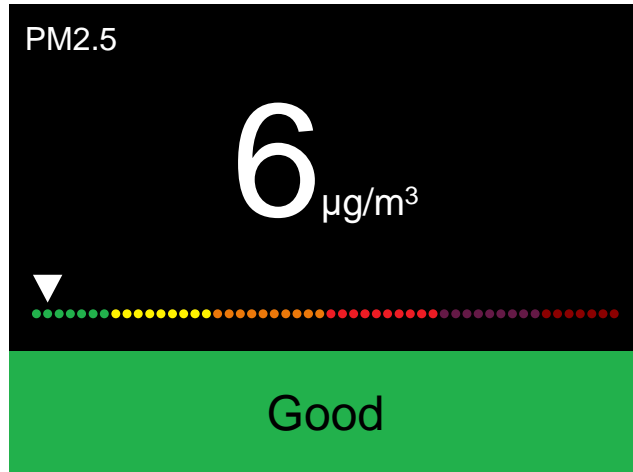
Operate



IoT operating
system for
optimised city
management

90%?

Can Air Quality sensors help?



Can AI & Chatbots help build community?



How can we create more adaptable, efficient, secure and greener places?



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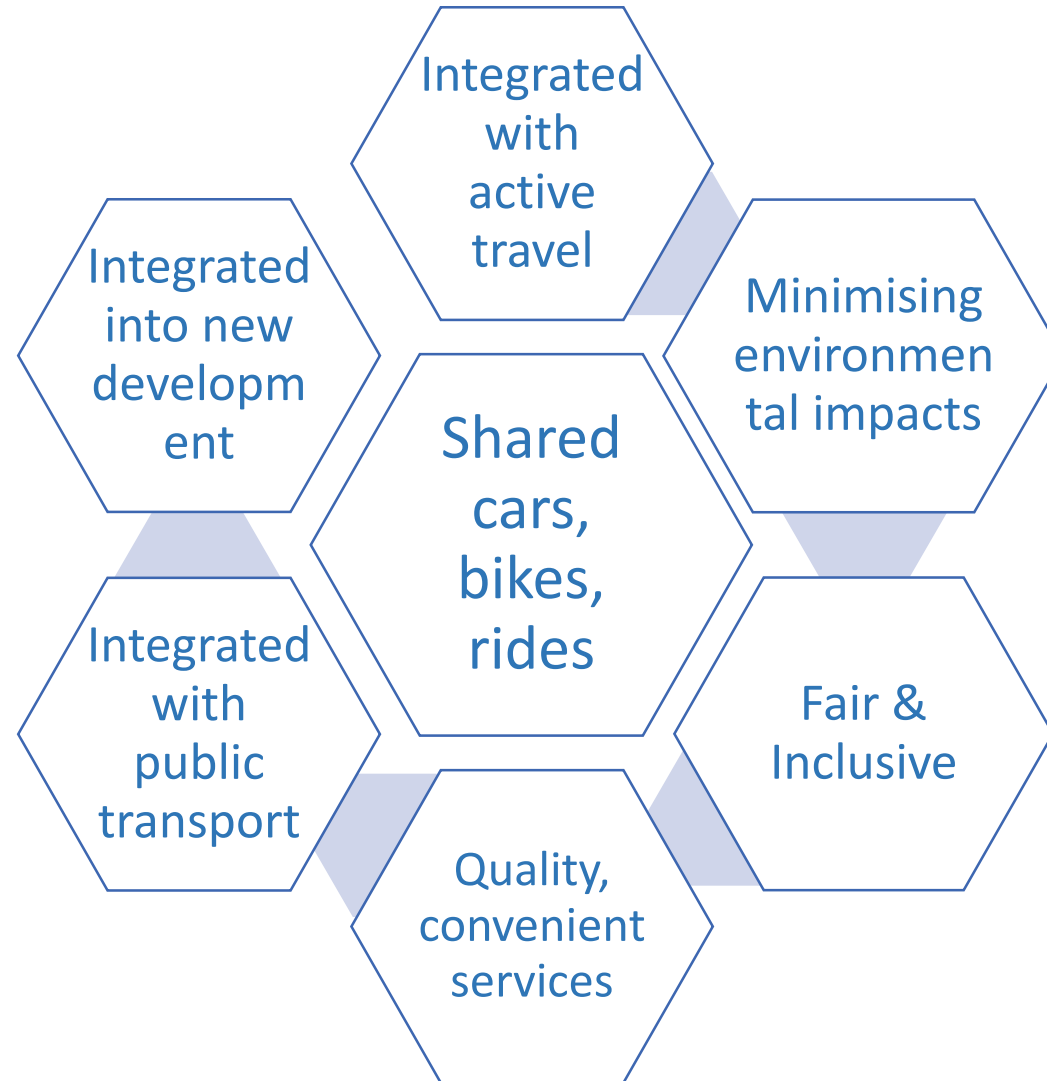




Better places, better mobility

Richard Dilks, CoMoUK

- For the public benefit of shared mobility; founded 1999
 - Survey impacts and outcomes of the bike share and car club sectors
 - Accredite bike share and car club operators' fleets
 - Run webinars and fora where private and public sector meet on shared mobility
 - Liaise with local authorities



REDUCING CAR OWNERSHIP

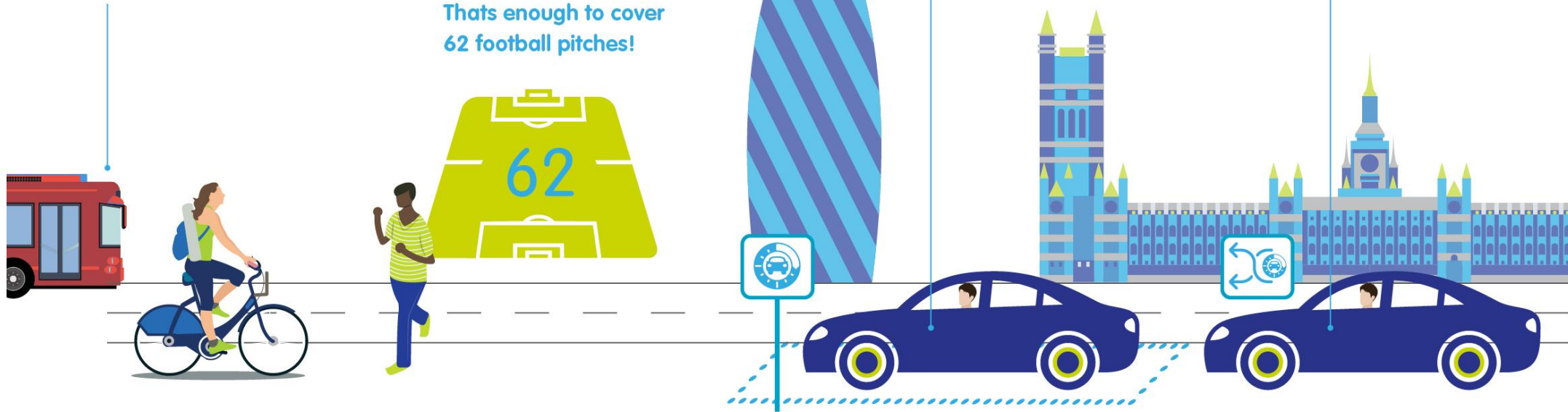
When car club members join, they typically reduce their annual household mileage. They also **cycle** and **walk** more frequently than the London average.

Many members choose to give up a vehicle, with over **31,000** privately owned vehicles removed from the roads as a result of car club membership.

That's enough to cover 62 football pitches!

Each round-trip car club car replaces **10.5** vehicles removed from the road in the last **12** months.

Each flexible car club car replaces **13.4** vehicles removed from the road in the last **12** months.



*London stalling Reducing traffic congestion in London, London Assembly, 2017

ROUND TRIP CAR CLUB BAY

FLEXIBLE CAR CLUB

2019 Survey Result Key Findings

THE GENDER SPLIT OF BIKE SHARE
USERS IS MUCH MORE EVEN THAN FOR
GENERAL CYCLING



DATA AVERAGED OVER 4 YEARS OF RESULTS

SHARED EBIKE SCHEMES
SUPPORT USERS TO CYCLE TO WORK
MORE FREQUENTLY



60%

OF THOSE USING EBIKES SHARE
REPORTED THAT THEY WERE
COMMUTING

BIKE SHARE ENABLES USE OF
PUBLIC TRANSPORT BY OFFERING
A LAST MILE SOLUTION.



23%

RESPONDENTS USE BIKE SHARE IN
CONJUNCTION WITH THE BUS

35%

RESPONDENTS USE BIKE SHARE IN
CONJUNCTION WITH THE TRAIN

DATA AVERAGED OVER 4 YEARS OF RESULTS



48%

SPECIFICALLY REPORTED ON
EXERCISE/PHYSICAL HEALTH BENEFITS
AS REASONS WHY THEY CHOOSE TO
USE THE BIKE SHARE SCHEME

BIKE SHARE IS A TOOL FOR
RE-ENGAGING CYCLISTS.



46%

BIKE SHARE USERS SAID THE BIKE
SHARE SCHEME WAS THE CATALYST TO
CYCLING (AGAIN)



www.como.org.uk



Mobility Hubs Guidance





Sharing solutions for
better regional policies

Interreg
Europe



European Union | European Regional Development Fund

Mobility

- Shared mobility modes
- Public transport modes
- Freight role too potentially

Mobility-related

- Bike parking / repair
- Zero tailpipe emission vehicle charging
- Wayfinding

Non-mobility

- Enhanced public realm
- Greater security / waiting areas
- Package delivery pickup/dropoff lockers
- Wifi



- **Large interchanges/city hubs**
- Larger-scale PT eg National Rail
- Large-scale cycle parking
- Substantially improved urban realm, perhaps including pocket park
- **Transport corridor / smaller interchanges**
- Regional rail
- Safer street crossings
- Covered waiting area
- **Business park / new housing development**
- **Suburbs**
- **Small market town / village**
- **Tourism**



Components of mobility hubs

Mobility hubs can be seen as an interface between the transport network and spatial structure of an area. Mobility hubs include a range of different components, This diagram illustrates some of the most commonly used components:

- A1: Mobility components: Public Transport**
- A2: Mobility components: Non - public transport**
- B: Mobility related components**
- C: Non-mobility & Urban realm improvement**

C: NON-MOBILITY & URBAN REALM IMPROVEMENT

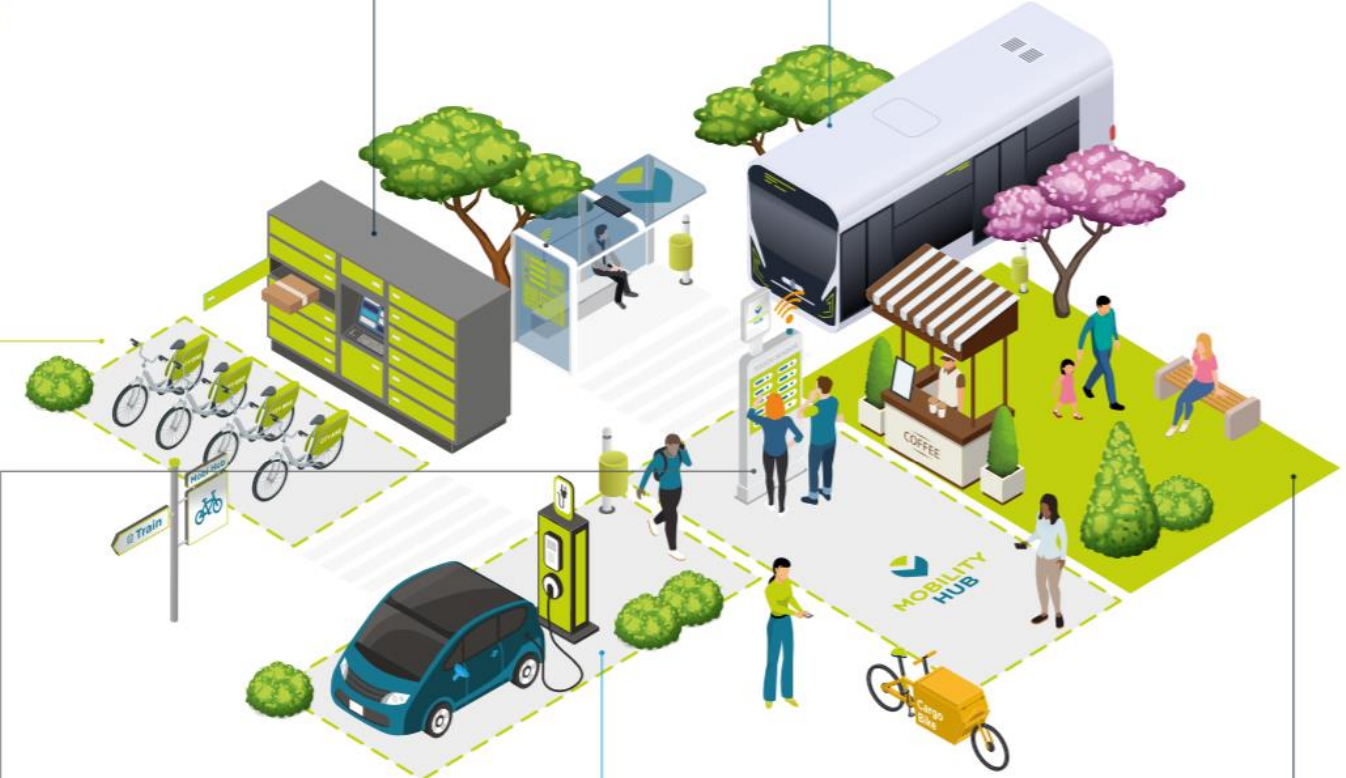
- Package delivery lockers
- Mini fitness or play area
- Café and Co-working space
- Outdoor water fountain

A1: MOBILITY COMPONENTS - PUBLIC TRANSPORT MODES & OTHER PICK UP / DROP OFF:

- Bus
- Tram
- Rail
- Demand responsive mini-buses (all one points)
- Ride hailing, (shared) taxis

A2: MOBILITY COMPONENT: SHARED MOBILITY

- Car share: back to base, one way, electric.
- Bike share: back to base, one way, electric.
- Cargo bike share, cargo bike logistics store
- Other future micro-mobility options e.g. e-scooters, moped share
- Ride sharing



B: MOBILITY RELATED COMPONENTS

- EV car charging
- Bike parking, (Standard, covered, restricted access, EV charging)
- Bike repair, pumps
- Digital pillar, (transport info, ticketing, way finding, walk distances, local services)
- Child car seats, bike seats & trailers
- Community concierge parcel last mile delivery

C: NON-MOBILITY & URBAN REALM IMPROVEMENT

- Improved public realm, safer crossings, step free access, road repairs, adjustments for disabilities.
- Waiting area space, covered, seating, planting, artwork, kiosks for coffee etc.
- Wi-Fi, phone charging

Branded pillar

Mobility hubs require a prominent sign or pillar with a common brand to make them visible to the public. The inclusion of a digital elements in a pillar can provide:

- Access to a local transport website for information on services
- A way finding option for local walking and cycling trips
- Registration and ticketing
- Customer services.
- A journey planning service for multi-modal trips



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WiredScore Home

The future of technology in buildings

WiredScore Globally

A dark grey world map is centered in the background of the slide, showing the outlines of continents. The map is overlaid with a grid of small white dots.

500m+
Square Feet

5m+
People working
in Wired Certified
buildings

2000+
buildings
certified

6
countries
launched



Connectivity is transforming our lives.



8 hours

spent everyday
consciously online.



7

connected devices each



90%

of the worlds data was
created in the last 2 years

What do your renters care about?

Our rating scheme is based on renter feedback



Reliability



Speed



Instant
Connectivity



Connectivity
Everywhere



Smart
Technologies

Wired Certification has 6 components



Masterplanning



Point of Presence



Service



Infrastructure



Monitoring



Innovation

Certification levels.



The Value of **WiredScore**

- 1** Improved Design
- 2** Proactive Asset Management
- 3** Attract and Retain Renters
- 4** Enhanced Brand



Thank You

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