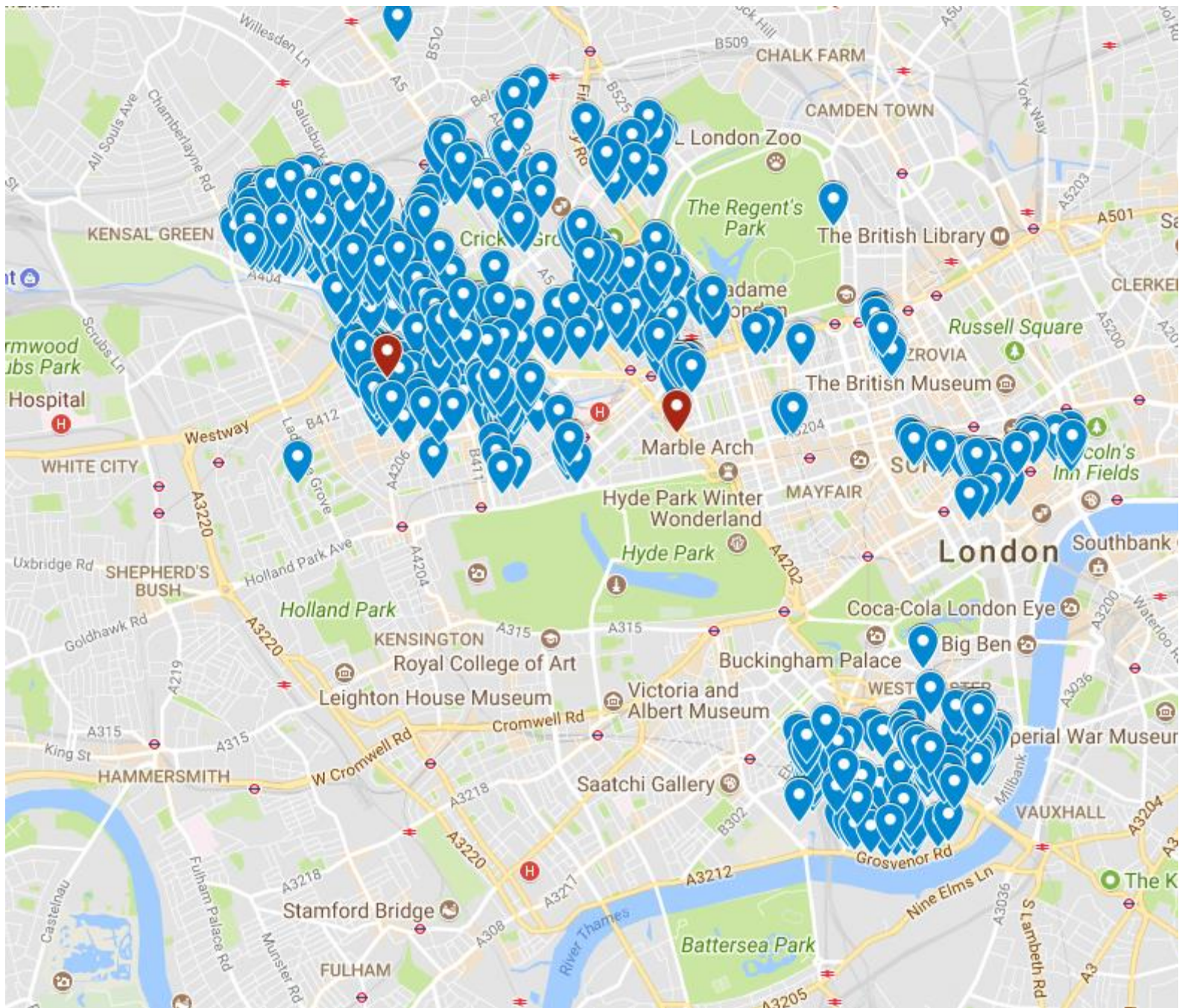
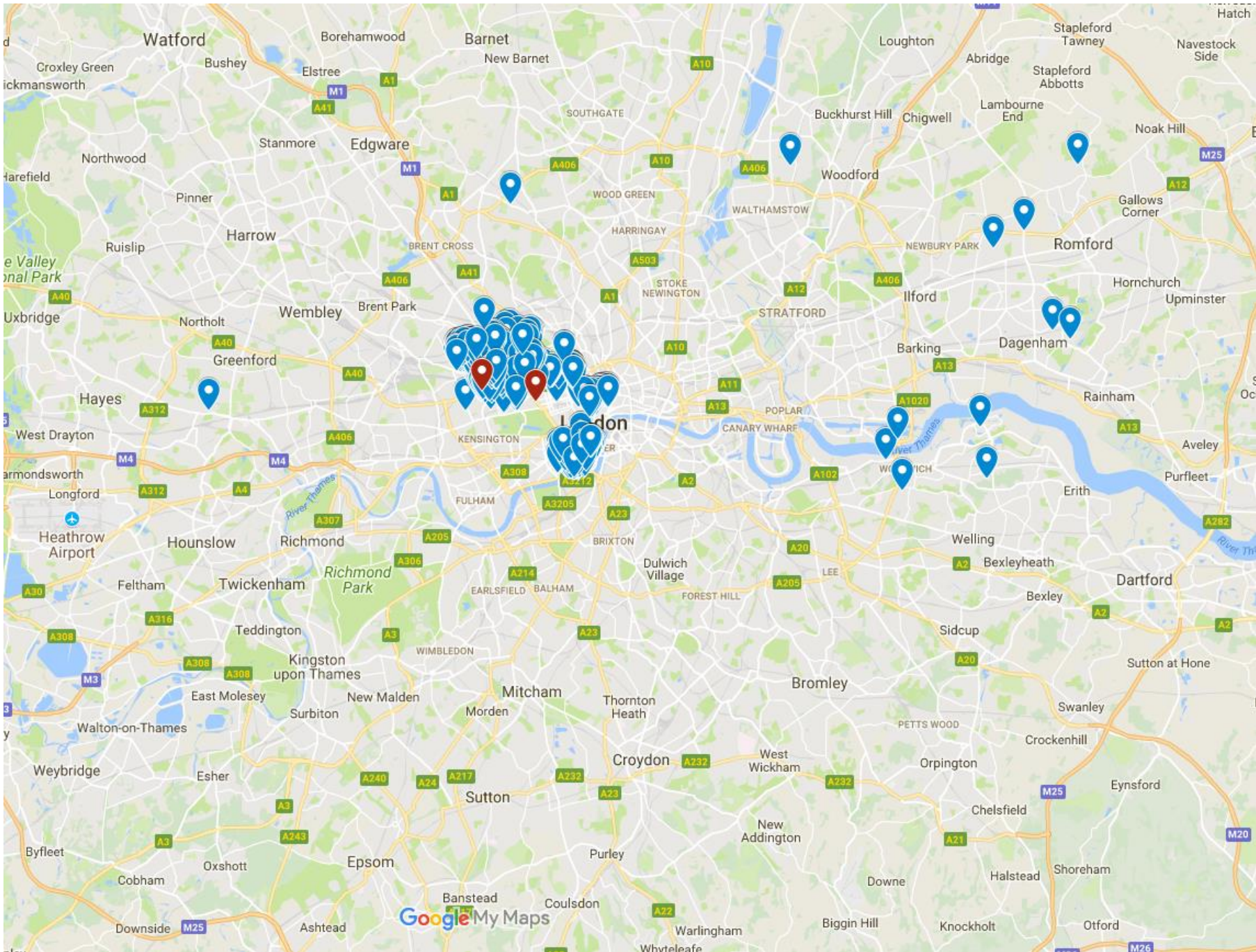


MORGAN
SINDALL



CITYWEST HOMES





CWH – Responsive Repairs & Voids Contract

CWH – R&M / Voids

- Length of contract – 10 years
- Geographic area – Westminster
- Circa £12m total contract value per annum
 - Work streams:
 - Responsive Repairs
 - Voids
 - Planned Kitchen, Bathrooms, Rewires & Major Works



CWH – Gas

CWH – Gas Service and Repair

- Length of contract – 10 years
- £2.7m per annum
- 3* Gas contract:
 - Ensuring 100% LCGC compliance
 - 420 boiler installs per annum
- Property portfolio:
 - 7232 flats with gas appliances and smoke detectors
 - 2629 flats with gas carcasses and smoke detectors
 - 2072 flats with smoke detectors



WHO YOU GONNA CALL?

DAMP & MOULD BUSTERS

COLD, CONDENSATION & MOULD
GO HAND IN HAND...

But there are things you can do to
reduce the effects and so can we!

CALL 0800 358 3783 FOR FREE HELP
& ADVICE CWH.ORG.UK/CONDENSATION



CITYWEST HOMES

Help us to **Break the Mould**

Our borough wide campaign to tackle
condensation and help change lives



What we want to achieve

Target 5,800 homes (450 vulnerable tenants) affected by condensation, mould and excessive cold by 2020

Led by Peter Armfield, our quality and sustainability manager

WCC has invested £12 million in the repairs programme

Encourage contact from residents



What do we find?



Why?

A wide range of construction types

Modern living and old buildings

Understanding of causes

Fuel poverty

Impact on health





Advice

Cold plus condensation = mould

Why heating is important?

Why ventilation is important?



ACTIVITY	PINTS OF MOISTURE
Cooking with Gas	 5.2
Clothes Washing and Drying	 5.1
Showering	 1.6
Breathing (4 people)	 5.6
DAILY TOTAL	17.5

CityWest Home and Morgan Sindall

Ventilate Ventilate Ventilate

Insulate Insulate Insulate

Whole home solutions

Belt and braces

Technology doesn't need to be expensive or intrusive

The benefits

What our residents say

“Thank you, you have changed my life.”

“My daughters hardly ever go to the doctors anymore.”

“Thank you very much for sorting the ventilation, I can't tell you what a massive difference it has made immediately - no condensation!”

“The three units are making the environment around the house very different and the air is very clean and clear for the young children and my sick wife.”

“Our home is warm and there is no condensation. We tend to spend more time at home now. It also had a positive effect on our health. My daughter has less problems with her breathing.”

Any questions?



Creating places where people are proud to live



CITYWEST HOMES