FULL CONFERENCE PROGRAMME

DAY 1: TUESDAY 27 JUNE

Key: Keynote – Exchange Auditorium | Masterclasses – Charter 1 | Housing Management – Charter 3 | Think Tank – Charter 2
Innovation and Disruption – Charter 3 | Housing Supply Stream – Charter 4 | Business Connect Bitesize

10:00 – 10:30 – Keynote

CEO Welcome Address

Terrie Alafat will be opening the conference with her keynote address.
Terrie Alafat CBE, Chief executive, CIH

10:00 – 11:00 – Housing Supply Stream

Liverpool Housing Partnership – how public private partnerships can deliver the homes we need

Steve Coffey, Chief executive, LMH
Cllr Frank Hont, Cabinet member for housing, Liverpool City Council
Faye Whiteoak, Development director, Redrow
Richard Sterling, Local development manager, Wilmott Partnership Homes
Chair: Deborah McLaughlin, Director, Capita Real Estate

10:30 – 11:00 - Keynote

Housing is changing: How are we responding?

Savills and Social Housing are embarking on a major piece of research to establish how housing is changing and how, as a sector, we are responding.
Lucian Cook, Head of residential research, Savills
Robert Grundy, Head of housing, Savills

11:15 - 11:30 – Housing Supply Stream

Opening keynote address

Sir Ed Lister, Chair, HCA
Chair: Deborah McLaughlin, Director, Capita Real Estate

11:30 – 12:30 – Keynote

Making sense of the political landscape

Since Housing 2016 we have had a new government, a new American president, have started Brexit negotiations and will have had a general election. Our three experts will be making sense of one of the most turbulent year in domestic and global politics, and will be shedding light on what this will mean for the future.
Andrew Rawnsley, Chief political commentator, the Observer
Tim Shipman, Political editor, The Sunday Times
Gaby Hinsliff, Columnist, the Guardian

11:30 – 12:30 – Housing Management

Digitalisation - gearing up for the future

Are you ready for the digital revolution? This session will explore how the use of digital can really drive the housing sector to think differently and proactively – looking at to how innovation can drive efficiencies; reduce costs; and improve service delivery and tenant satisfaction. Our speakers will share their experiences with you and open the floor to delegates for a full and frank debate.
Nick Atkin, Chief executive, Halton Housing
Joanne Tilley, Executive director, EMH
Jason Baines, Head of ICT, Incommunities
Chair: Debbie Larner, Head of practice, CIH

11:30 – 12:30 – Housing Supply Stream

The development directors' panel

Kate Ives, Development director, Wates
Vicky Savage, Development director, Network Homes
Jane Gallifent, Development and sales director, Aster
Chair: Robert Grundy, Head of housing, Savills

11:30 – 12:30 – Think Tank

A new mindset for local authority housing delivery?

The Housing White Paper – Fixing our broken housing market - has given encouragement to local authorities looking to start or indeed intensify their involvement in the direct delivery of new home starts. This session will give an insight into many of the examples of local authority good practice in increasing housing supply over the last few years, as well as the chance to hear about one council's ambitious plans for delivering thousands of new homes and how this is planned to be achieved.

- A number of those models including corporate and contractual joint ventures both with the private sector and with housing associations
- Local housing companies and their numerous permutations

Natalie Elphicke OBE, Chief Executive, HFI
John East, Strategic director of growth and homes LB Barking and Dagenham
Scott Dorling, Partner, Trowers & Hamlins
Rob Beiley, Partner, Trowers & Hamlins

12:30 – 13:30 – Keynote

Does money make the world go round?

How have recent domestic and global political events affected the macroeconomic environment? What does it mean for the UK housing market, the bond market and what does the future hold? Our two leading economists will provide delegates with all the latest analysis on the state of the economy and will speculate how this may impact upon your business.
Paul Johnson, Director, IFS
Kitty Ussher, Managing director, Tooley Street Research
Chair: Gaby Hinsliff, Columnist, the Guardian

12:30 – 13:30 – Housing Managment

Lessons from the full roll out of Universal Credit

All Jobcentre Plus offices in Great Britain have been providing a UC 'live service' for around one year but the numbers of claim are relatively small because only single unemployed are affected. The next stage in the roll out is the conversion to the 'full service' when all new working age claims will go straight onto UC. The conversion to full service is due to complete within 18 months. Not only will the number of UC claims rapidly escalate 'full service' operates under fundamentally different conditions whereby claims are made online and landlords have no automatic access to data. Are you ready for this change? Our speakers are already operating under full service conditions. Each speaker will provide a brief summary of their experience after which the floor will be open to delegates for a full and frank debate.
Sarah Seeger, Head of customer accounts, Curo
David Rafferty, Performance leader, Home Group
Ian Cory, Welfare reform manager and business improvement facilitator, Aster Group
Chair: Sam Lister, Policy and practice officer, CIH

12:30 – 13:30 – Housing Supply Stream

Creating vibrant and economically prosperous places to live

Pete Gladwell, Head of public sector partnerships, Legal and General
Ian MacLeod, Assistant director, regeneration, Birmingham City Council
Paul Swinney, Principal economist, Centre for Cities
Stewart Murray, Head of development group, Capita Real Estate
Chair: Emma Maier, Editor-in-chief, Inside Housing

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12:30 – 13:30 – Think Tank

Smarter construction

There is much rhetoric around smarter construction – but what does it truly mean and who really reaps the benefits? This panel discussion brings leading developers together to share their insight and experience of delivering past and current housing projects using smarter construction. They will share candid views of what's worked for them, the challenges around marrying up conventional processes with innovative future thinking and ask, is the sector ready?

Helen MacNamara, Director general for housing and planning, DCLG
Steve Trusler, Accommodation sector leader (Europe), Laing O'Rourke
Mike De'Ath, Partner, HTA Design LLP
Mike Johnson, Development director, Hyde Housing

14:30 - 15:30 – Keynote

In conversation with Andy Burnham

Hear from the Mayor of Greater Manchester and former leadership candidate for the labour Party on his vision for solving the housing crisis and ending homelessness.

Chair: Gaby Hinsliff, Columnist, The Guardian

14:30 – 15:30 – Masterclass

Homelessness - an international challenge

Homelessness is a global issue that society must grapple with. This session will bring together international perspectives on how other countries are tackling this important issue. Delegates will leave this session with strategic and practical solutions which can be implemented back in their organisation and community.

Rio O'Brien, Ambassador, Crisis
Juha Kaakinen, Chief executive, Y-Foundation
David Ireland, Director, BSHF
Mary Beth Watt, Client services officer/outreach, Housing Alternatives
Chair: Neil Hadden, Chief executive, Genesis

14:30: 15:30 – Housing management

Fixed term tenancies - looking back and thinking forward

This session looks at how the use of fixed term tenancies has evolved since their introduction five years ago. Have they really helped organisations make the best use of their stock and helped people get into work? How will the review process work? Find out both how to get the practicalities right and to assess their impact. Our speakers will share their experiences with you and open the floor to delegates for a full and frank debate.

Barbara Houghton, Corporate strategy manager, Riverside
Sue Powell, Head of service improvement, Riverside
Diana MacLean, Assistant director of housing, Radian
Chair: Debbie Larner, Head of practice, CIH

14:30 – 15:30 – Housing Supply Stream

Large scale estate regeneration: creating a tenure blind sense of place

Ben Denton, Group strategy and business development director, Keepmoat
Mary Parsons, Chair, TCPA
Caroline Pillay, Partner, Airey Miller and Lampton 360
Chair: Neil McInroy, Chief executive, CLES

14:30 – 15:30 – Think Tank

Fact or Feeling? Foresight or Afterthought? Using technology and data to inform better decision making

Intelligent use of data is essential to make informed decisions across all businesses and sectors - housing is no exception. This interactive session will highlight examples of technology available to analyse data and predict future trends. YourMK and Mears will also discuss how data is being turned into business intelligence to better inform asset management decision making.

Dave Pearce, IT business manager, Mears Group
David Gleeson, Managing director, YourMK
Kathryn Eames, Head of regeneration, YourMK
Peter Baldwin, Executive director, Mears Group

16:00 – 17:00 – Masterclass

To merge or not to merge?

With recent mergers in the sector, it may perceived that this is the only way to deliver more homes and reduce costs. This session will bring together three different viewpoints and experiences to debate and discuss whether mergers are the only answer.

Ann Santry, Chief executive, Sovereign
Bronwen Rapley, Chief executive, Onward Homes
Richard Peacock, Chief executive, Soha
Chair: Greg Campbell, Partner, Campbell Tickell

16:00 – 17:00 – Business Connect Bitesize - Charter 3

Embedding social innovation

Sam Conniff, founder of youth marketing agency Livity believes that young people have the power and potential to change the world, and that business should be the driving force to empower them to do it. Expect Sam to talk about purpose led business, macro shifts towards a more 'conscious capitalism' and understanding youth culture and trends, from social media to centres of influence.

Sam Conniff, Co-founder, Livity
Chair: Ian Wright, Deputy chief executive, HouseMark

16:00 – 17:00 – Housing Management - Central 5

Time to tell a different story about housing

Telling compelling stories can be the key to propelling issues into the public consciousness and influencing opinion. Bringing together experts from the worlds of housing, media and communications this panel debate will explore how effectively housing organisations are currently publicising their work, which stories organisations should be telling to make the most impact and what lessons we can learn from outside of the sector.

Boris Worrall, Chief executive, Rooftop Housing Group
Gaby Hinsliff, Columnist, The Guardian
Paul Baverstock, Director, paperless 2020 communications, NHS Digital
Chair: Steve Hayes, Communications manager, CIH

16:00 – 17:00 – Housing Supply Stream

In conversation with RIBA

Ben Derbyshire, President elect, RIBA
Chair: Andy von Bradsky, Chairman, The Housing Forum

FULL CONFERENCE PROGRAMME

DAY 2: WEDNESDAY 28 JUNE

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09:30 – 10:30 – Business Connect Bitesize - Exchange Auditorium

Balancing commerciality and social purpose

Why it is imperative for all organisations to be clear about their purpose and hardwire that into the way they operate: ensuring that it drives what they do for customers, employees, shareholders and communities? By attending this session delegates will gain a deeper understanding of the following:

- the business case for purpose
- the social impact of purpose
- what exactly is 'purpose' anyway?
- how do organisations identify, articulate and embed it?

Baroness Sue Campbell CBE, Chair, Youth Sport Trust
Andy Milligan, Founding partner, This is Caffeine
Chair: Jo Causon, Chief executive, Institute of Customer Service

09:30 – 10:30 – Housing Supply Stream

Putting quality at the heart of housing supply

Gwyn Roberts, Homes and communities team leader, BRE
Ashley Reece, Construction director, Egg Homes
Louise Wyman, Head of strategic land, HCA
Chair: Tom Bloxham, Chief executive, Urban Splash

09:30 – 10:30 – Think Tank

Driving value through energy partnerships

With the Government's drive for district heating, committed funding for local authority involvement and the forthcoming relaunch of Energy Company Obligation (ECO) funding, it is a good opportunity to look at the potential for establishing longer term partnerships in the sector. This session will look at:

- Key approaches for joint working, including ESCO and JV opportunities for district heating
- Lessons learned from the last ECO experience
- Challenges presented by more complex energy performance contracts

Nick Sterling, Managing director, Osborne Communities
Sally Hancox, Leader of the UK team, Energiesprong UK
Jack Burnham, Development director, Thrive Homes
Chris Paul, Partner, Trowers & Hamlins

11:00 – 12:00 - Keynote

Creating a shared vision for health, housing and social care

This session will explore how health, social care and housing can work together to design and deliver better services, which promote positive health outcomes. Bringing together experts from across the three sectors delegates will have the opportunity to explore what options there are.

Brendan Sarsfield, Chief executive, Family Mosaic
Andrew van Doorn, Chief executive, HACT and non-executive director, London North West Healthcare NHS Trust
Neil Revely, Co-chair, housing network, ADASS
Chair: Gaby Hinsliff, Columnist, The Guardian

11:00 – 12:00 – Masterclass

What do the business models of the future look like?

Is bigger better, are complex group structures needed in this new environment or is there more room for innovation? By attending this session delegates will get expert insight into different business models, from merger to cost sharing models, and will be able to debate what new business models will look like in the future.

David Done, Chief executive, RHP
David Cowans, Chief executive, Places for People
John Clephan, Director, Sheffield Housing Company
Geeta Nanda, Chief executive, TVHA
Neil Euesden, Operations director, Pinnacle
Chair: Helen Collins, Head of housing consultancy, Savills

11:00 – 12:00 – Housing management

Delivering an excellent approach to shared ownership

Shared ownership is not a new housing model but, as more organisations look to increase development of shared ownership as part of their overall housing offer, what do organisations need to consider to make a successful service? What will a great service for customers look like, from start to finish, and how can the CIH's shared ownership charter be a tool to achieve that? In this interactive session, our panel will share what they consider to be the key ingredients for a great service, and you will have the opportunity to ask questions and share what you are doing.

Helen Reddington, Head of Helena Living
Ashley Parrette, Leasehold manager, Southern Housing Group
Mel Toomey, Vice-chair, NHG
Suzanne Benson, Partner, Trowers and Hamlins
Sarah Clark, Sales director, Orbit
Chair: Sarah Davis, Senior policy and practice officer, CIH

11:00 – 12:00 – Housing Supply Stream

How do we fund and finance the delivery of new homes?

John Anderson, Executive director, Kier Living
Jonathan Goring, Managing Director, Lovell
Paul Bridge, Chief executive, Civitas
Chair: Jules Bickers, Director, housing and consultancy, Capita Real Estate

11:00 – 12:00 – Think Tank

Delivering the Housing White Paper

The much anticipated Housing White Paper; Fixing our Broken Housing Market launched on 7 February provoking media speculation and commentary. The four tenants of the paper examine:

- Planning for the right homes in the right places
- Building homes faster
- Diversifying the market
- Helping people now

This panel brings together industry experts from government, local authority and construction to ask how the objectives set out in the paper can actually be delivered, the commitments made relevant to industry and are they ambitious enough?

Steve Trusler, Accommodation sector leader (Europe), Laing O'Rourke
Natalie Elphicke OBE, Chief executive, The Housing & Finance Institute
Jonathan Trout, Property director, Stanhope
Andy von Bradsky, Chairman, The Housing Forum
Chair: Emma Maier, Editor-in-chief, Inside Housing

12:00 – 13:00 – Keynote

How do we deliver genuinely affordable housing?

With housing becoming increasingly unaffordable for both renters and aspiring homeowners, what does the sector need to do to create genuinely affordable products across all tenures? Our panel of experts will offer their thoughts on what actions need to be taken to ensure that access to affordable housing is open to all.

Keith Exford, Chief executive, Clarion Housing Group
Sinead Butters, Chief executive, Aspire
Lord Best, Chair, All Parliamentary Group on Housing and Care
Paul Beardmore, Director of housing, Manchester City Council
Chair: Gaby Hinsliff, Columnist, The Guardian

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12:00 – 13:00 – Masterclass

How can local authorities meet the social care challenge and how does housing fit into this?

The Conservatives have outlined their plans for social care provision, which include new protections for carers, ensuring no one will have to sell their home to pay for care and creating a limit on people who need to pay for their care. Our panel of experts from across the sector are going to try and make sense of what the implications may be for the sector and shed some light on how cross sector working can alleviate the pressure on services and deliver positive outcomes.

Kevin Beirne, Group director of housing care and support, One Housing Group
Alan Caddick, Former head of housing services, Sunderland City Council
Ruth Cooke, Chief executive, Midland Heart
Chair: Domini Gunn, Director, health and wellbeing, CIH

12:00 – 13:00 – Housing Management

All change for allocations

Practical and interactive session exploring who and how we allocate our homes to – what's the best method – and what are the challenges?

Adrienne Reid, Assistant chief executive – neighbourhoods, Incommunities
Carole Commosioung, Voids and tenancy support manager, Central Bedfordshire Council
David Wells, Head of operational services, The Wrekin Housing Trust
Chair: Melanie Rees, Head of policy, CIH

12:00 – 13:00 – Housing Supply Stream

Commercialising your portfolio: from site to sale

Tim Seward, Director, sales and marketing, Latimer
Paul Staley, PRS Director, SDL
Cllr Khevyn Limbajee, Cabinet lead for housing, London Borough of Waltham Forest
Chair/speaker: Amy Nettleton, Chair, NHG

12:00 – 13:00 – Think Tank

The Homelessness Reduction Act: Addressing the financial implications of demand and supply

Mears is the largest provider of homeless accommodation in the UK providing emergency, temporary and prevention housing portfolios to over 50 Councils. The session will set out the implications of the Act, what local authorities and partners need to do to prepare with less than 10 months to the new Act coming in. We will also look at how Mears is seeking to provide solutions to managing demand and supply with Councils.

Andy Gale, Housing consultant
John Taylor, Managing director, housing management services, Mears Group
Amber Christou, Head of resident services, Swale Borough Council

14:00 - 15:00 - Keynote

In conversation with Nick Walkley

The Government's development delivery body is preparing to launch as Homes England this year with an invigorated remit to get more homes built, stimulate growth and create a better housing market. CEO Nick Walkley will be making his first major conference appearance, in conversation with the Guardian's Gaby Hinsliff, in what promises to be a thought-provoking, engaging session that considers the opportunities and risks facing the housing industry.

Nick Walkley, Chief executive, HCA
Chair: Gaby Hinsliff, Columnist, The Guardian

14:00 – 15:00 – Masterclass

How can housing make better use of its data?

Has the sector truly harnessed the power of its data? This session is going to look at how housing and other sectors capture and use data to design and deliver services. Bringing together leading experts, delegates will gain a deeper understanding of how the sector can be use data for the benefit of their business and their customers.

Grant Shipway, Director, public sector advisory, KPMG
Kate Krokou, Head of strategy and business intelligence, Hyde Housing
Chair: Richard Donnell, Director of research, Hometrack

14:00 – 15:00 – Housing Management

Looking ahead: The Homelessness Reduction Act 2017

Homelessness has been rising gradually over recent years, exacerbated by a shortage of affordable housing supply, dramatic cuts to welfare spending and stagnating incomes. It is commonly agreed that approaches to tackling homelessness that focus on prevention are most effective. So the new measures being introduced via the Homelessness Reduction Act 2017 present an ideal opportunity to help shape a new prevention agenda and to help many more people avoid homelessness in the first place. In this interactive session, our expert panel of speakers will share their experiences on prevention approaches that work best and their top priorities looking ahead to the implementation of the Homelessness Reduction Act 2017. You will have the chance to pose questions to the panel and share your own experiences and opinions.

Sarah Rowe, Senior policy officer, Crisis
Lindsay Megson, Head of Service, NPSS
Mike Wright, Strategic lead, homelessness, Manchester City Council
Chair: Faye Greaves, Policy and practice officer, CIH

14:00 – 15:00 – Housing Supply Stream

The Housing White Paper – what are the opportunities and risks?

Julian Ashby, Chair, regulation committee, HCA
Andrew Cowan, Head of social housing, Devonshires
Richard Hill, Chief executive (designate), One Housing Group
Chair; Richard Petty, Lead director - residential advisory, JLL

14:00 – 15:00 – Think Tank

Rethinking repairs & maintenance delivery: Realising efficiency savings and enhancing stock value

Traditional repairs delivery models will not match the value and economy thresholds now expected. Mears and 15 other housing organisations have been working collaboratively with CIH Consultancy to rethink the sector's approach. This interactive session will profile how the CIH Working Together to Rethink Repairs project is equipping practitioners to shrink the cost of service and focus resources on achieving sustainable outcomes in partnership with residents and the landlord team. Mears and Riverside will showcase how they have been re-designing their own approaches to meet the challenges they face.

Lucas Critchley, Group Executive director, Mears Group
Richard Medley, Director, CIH Consultancy
Ian Gregg, Executive director, asset services, Riverside

FULL CONFERENCE PROGRAMME

DAY 2: WEDNESDAY 28 JUNE

Key: Keynote – Exchange Auditorium; Masterclasses – Charter 1; Innovation and Disruption – Charter 3; Housing Supply Stream – Charter 4

15:30 – 16:30 – Masterclass

Deregulation - opportunities and risks

The measures set out in the 2016 Housing and Planning Act have paved the way for deregulation. The removal of the regulator's powers over disposals, restructures and mergers will present the sector with opportunities, but where there is opportunity there is risk. Our panel with be exploring what these look like and will offer practical insight into how to embrace deregulation, while ensuring that you don't fall into trouble.

Fiona MacGregor, Executive director, regulation, HCA
Ashley Hook, Chief executive, MHS
Matthew Bailes, Chief executive, Paradigm
Chair: Gavin Smart, Deputy chief executive, CIH

15:30 – 16:30 – Housing Supply Stream

How do we address the skills crisis?

If we are going to meet the new homes target we are going to have to address the skills crisis within the sector. This session will explore how the sector is future proofing itself to ensure that it has the skills for the future.

Charlie Scherer, Chief operating officer, Willmott Partnership Homes
Alan Yates, Executive director, regeneration, Accord Group
Colin Molton, Chief operations officer, HCA
Andy Gamble, Development director, Yorkshire Housing
Chair: Judy Waugh, Director, membership and education, CIH

15:30 – 16:30 – Think Tank

Housing Delivery Partnerships – Breaking down the barriers

Formal partnerships or joint ventures for housing delivery are recognised by many as an obvious solution but have not been universally taken up. Now is the time to challenge why and to consider and promote the benefits that partnerships can offer.

This session will look at:

- How Housing Delivery Partnerships (HDPs) can unlock development
- HDPs as a tool for wider economic regeneration
- Key drivers and benefits for housing associations, local authorities and the private sector

Geoff Raw, Chief executive, Brighton & Hove City Council
Tom Shaw, Development director (South), Hyde Group
Tonia Secker, Partner, Trowers and Hamlins
Amy Shaw, Partner, Trowers and Hamlins

16:30 – 17:30 – Innovation and Disruption

Technology showcase

The housing sector needs to harness the power of tech like artificial intelligence, virtual reality, bots, 3D scanning, and headless user interfaces. And we need to understand the power of these technologies in helping us do business better, smarter and faster.

HACT has assembled some of the most forward thinking technologies to demonstrate how bleeding edge technology can be applied in housing both now and in the future. Join us for drinks as we hear pitches from the technology set to transform housing. There will be kit to play with, live demos and a chance to meet those behind the inventions.

DAY 3: THURSDAY 29 JUNE

Key: Housing Management – Charter 3; Think Tank – Charter 2; Business Connect Bitesize

09:00 – 10:00 – Keynote

Meeting the equality and diversity challenge

Two years on from Steve Strides' presidential commission into equality and diversity in the sector, this session is going to look the progress the sector has made in making it more equal and diverse, in gender, ethnicity, sexual orientation and in building cohesive communities.

Joe Joseph, Director, neighbourhoods, Peabody
Linda Woodward, Assistant director of performance and improvement, YCH
Bob Green, Chief executive, Stonewall Housing
Lisa Taylor, Chief executive, Future of London
Chair: Mark Easton, Home editor, BBC

09:00 – 10:00 – Masterclass

What's not to like about tenant engagement?

This session is going to explore different approaches to improving and embedding real tenant engagement and involvement across the sector. By attending this session delegates will gain a deeper insight into the latest initiatives, practices and thinking around this important issue. We are also pleased to have the UKHA 2017 winner of the Outstanding Approach to Tenant Involvement on the panel.

Jenny Osbourne, Chief executive, TPAS
Kate Dodsworth, Executive director, people and strategy, Amicus Horizon
John Wade, Director of strategy, Bromford
Jim Ripley, Chief executive, Phoenix Community Housing
Carole Burchett, Chair, scrutiny group, Soha Housing
Chair: Alison Inman, Vice-president, CIH

09:00 – 10:00 – Housing Management

Maximising the impact of neighbourhood working and service delivery

How do you demonstrate you are delivering the right blend of services in neighbourhoods as efficiently and effectively as possible? The new CIH Neighbourhood Working Charter provides a framework to assess the real value of your local service delivery, with the option to validate your approaches through a practical accreditation methodology . In this way, organisations can understand the complex challenges of neighbourhood working and demonstrate their impact to Boards and key stakeholders. We will hear from Contour Homes (part of Onward Homes) about their approach and how they have delivered on the key elements needed to secure the new CIH Neighbourhood Working Accreditation.

Richard Medley, Director, CIH Consultancy
Dave Smethurst, Associate, CIH Consultancy
Andrew Brown, Regional director, Onward Homes

10:00 – 11:00 – Masterclass

The future of funding for supported housing

With the government planning to change the funding arrangements for supported housing, this session brings together key organisations from across the supported housing sector to debate and discuss how we protect the most vulnerable. We will explore what future funding models could look like and where alternative investment streams may come from.

Cedric Boston, Chief exeucitve, Arhag
Paula Reid, Policy manager, Homeless Link
Frank Czarnowski, Chief executive, West Kent Housing Association
Charlie Norman, Chief executive, SVHA
John Glenton, Executive director, care and support, Riverside
Jeremy Porteus, Director, Housing LIN
Chair: Luke Cross, Editor, Social Housing

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10:00 – 11:00 – Business Connect Bitesize - Exchange Auditorium

Leadership, strategy and mission

Commanding operations in the armed forces is probably one hardest tasks facing any leader, and when it comes to this, Richard has more experience than most. With this in mind, Richard is another of our Business Connect Bitesize speakers who will be helping delegates to think differently when it comes to defining your mission and ensuring that you take people with you.

Col. Richard Westley OBE
Chair: Wendy Small, Director of operation, HouseMark

10:00 – 11:00 – Housing Supply Stream

How will the houses of tomorrow be built and what will be the main influencers?

This session is going to bring together leading organisations from across the sector how are thinking differently about how we deliver homes. This session will look at different processes and methods, such as MMC, modular and offsite. It will also address how these processes can help solve the construction skills crisis and how we can overcome the barriers that prevent scalability.

Neil Smith, Head of research and innovation, NHBC
Oli Novakovic, Technical Director, Barratt
Stephen Haigh, Chief executive, Live Verde
Hans Al, Chief executive, Stek Wonen
Chair: Bevan Jones, Managing director, Sustainable Homes

10:00 – 11:00 – Think Tank

Manchester housing and devolution impact

Robin will explain the collaborative work undertaken by GM Housing Providers' Group which culminated in signing a Memorandum of Understanding with GM Combined authority in May 2016. He will outline the opportunities and challenges of the GMCA's twin priorities of growth and public service reform. Mears have recently been picked by Manchester City Council ALMO Northwards Housing for a 10-year repairs and maintenance contract to carry out the repairs, empty property and servicing work to 13,500 homes in the north of the city.

Robin Lawler, Chief executive, Northwards Housing
Des Morris, Managing director, Manchester working, Mears Group

11:30 – 12:30 – Keynote

Making devolved policy work

With the recent election of metro mayors and with the increase in devolved powers across the UK, this session is going to bring together leading organisations from all four countries to debate and discuss how to make devolved housing policy work. Themes to be explored include: housing supply, homelessness, regeneration and economic development.

Pat Ritchie, Chief executive, Newcastle City Council
Patrick Flynn, Head of housing and regeneration services, Glasgow City Council
Clarissa Corbisiero-Peters, Director of policy, Community Housing Cymru
Clark Bailie, Chief executive, NIHE
Chair: Professor Peter Roberts, Interim chair, NIHE

11:30-12:30 – Think Tank

Finding solutions to the housing skills gap

Mark farmer's report set the challenge – Modernise or Die – urging the construction industry to adopt new methods and adapt its working practices to combat the shortcomings of the industry's labour model. What must we do differently to attract, retain and upskill our workforce in order to meet the UK's future requirements?

Steve Trusler, Accommodation sector leader (Europe), Laing O'Rourke
Mark Farmer, Founding director and CEO, Cast Consultancy
David Montague, Chief executive, L&Q
Jenny Herdman, Director for home building skills partnership, Home Builders Federation

11:30 – 12:30 – Masterclass

What can Housing Associations and local authorities learn from each other?

Whatever the result of the general election, housing associations and local authorities are going to have to work together to meet the housing supply challenge, be it through sharing expertise, allocating land or working in partnership. Delegates will benefit from the latest insight from organisations who are at the forefront of forging a new relationship between local government and housing.

Kevin Rodgers, Chief executive, WM Housing
Carl Brazier, Director of housing and customer services, City of Stoke-on-Trent Council
Abigail Davies, Project lead CIH working together to meet housing need, Savills
Chair: Steve Douglas, Partner, Altair

11:30 – 12:30 – Business Connect Bitesize - Charter 3

In conversation with Dr Liz Jackson MBE

Liz will be sharing her truly remarkable and inspirational story with our delegates on the closing day of conference. Set in an informal setting, this 'fire side' chat will see her cover topics ranging from managing an organisation in challenging times, fostering entrepreneurship and delivering first class customer service.

Chair: Ian Graham, Partner, Trowers and Hamlins

11:30 – 12:30 – Housing Supply Stream

Partnership working - what models work?

This session will explore how different partnership models can deliver more homes. We are pleased to feature the largest public private partnership in Europe.

Harry Swales, General manager, investments, HCA
Cath Shaw, Deputy chief executive and commissioning director, growth and development, London Borough of Barnet
Larry Gold, Deputy chief executive, THT
Chair: Mark Easton, Home editor, BBC News

Thursday 29 June, 13:30 – 15:00 – Keynote

CIH President and Housing Minister's address

The Minister will be closing the conference with his keynote address, in which he will discuss the implementation of the Housing White Paper and the Housing and Planning Act 2016.

Julie Fadden, President, CIH
Alok Sharma MP, Minister of state, Department for Communities and Local Government (invited)
Chair: Mark Easton, Home editor, BBC