# Welcoming 1,500 delegates - you can expect to walk away with ideas and inspiration for now and into the future.

### DAY 1: TUESDAY 27 JUNE

Key ■ Keynote ■ Masterclasses ■ Housing management ■ Business connect bitesize

### 10:00 – 10:30 – Keynote CEO Welcome Address

Terrie Alafat will be opening the conference with her keynote address. Terrie Alafat CBE, Chief executive, CIH

### 10:30 - 11:00 - Keynote

### Housing is changing: How are we responding?

Savills and Social Housing are embarking on a major piece of research to establish how housing is changing and how, as a sector, we are responding. The aim of this research is to provide in-depth analysis in the run up to the general election.

Lucian Cook, Head of residential research, Savills

Robert Grundy, Head of housing, Savills

### 11:30 – 12:30 – Keynote

### Making sense of the political landscape

Since Housing 2016 we have had a new government, a new American president and have started Brexit negotiations. Our three leading political experts will provide up to date analysis of the current and future landscape. Expect lively debate, unrivalled insight and predictions.

Andrew Rawnsley, Chief political commentator, the Observer

Gaby Hinsliff, Columnist, the Guardian

Tim Shipman, Political editor, The Sunday Times

## 11:30 – 12:30 – Housing Management Digitalisation - gearing up for the future

Practical and interactive session which explores how housing providers can achieve efficiencies and improve service delivery via mobile technology.

Nick Atkin, Chief executive, Halton Housing Joanne Tilley, Executive director, EMH Chair: Debbie Larner, Head of practice, CIH

### 12:30 - 13:30 - Keynote

### Does money make the world go round?

How have recent domestic and global political events affected the macroeconomic environment? What does it mean for the UK housing market, the bond market and what does the future hold? Our two leading economists will provide delegates with all the latest analysis on the state of the economy and will speculate how this may impact upon your business.

Paul Johnson, Director, IFS

Kitty Ussher, Managing director, Tooley Street Research

Chair: Gaby Hinsliff, Columnist, the Guardian

### 12:30 - 13:30 - Housing Managment

### Lessons from the full roll out of Universal Credit

Practical session on the key learning points from the full roll out of Universal Credit.

Sarah Seeger, Head of customer accounts, Curo David Rafferty, Performance leader, Home Group Chair: Sam Lister, Policy and practice officer, CIH

### 14:30 – 15:00 – Keynote

### The impact of welfare reform on housing

The roll out of Universal Credit and other welfare reforms have had an impact on the sector, both in terms of income collection, but also in their role as providers of other services. This session will provide an update of the latest thinking around welfare reform and will look at what other policy changes could be down the road. Caroline Nokes MP, Minister for welfare delivery, DWP Chair: Gaby Hinsliff, Columnist, the Guardian

### 14:30 - 15:30 - Masterclass

### Homelessness - an international challenge

Homelessness is a global issue that society must grapple with. This session will bring together international perspectives on how other countries are tackling this important issue. Delegates will leave this session with practical take home messages which can be implemented back in their organisation.

Juha Kaakinen, Chief executive, Y-Foundation

David Ireland, Director, BSHF

Kim O'Brien, Executive director, Horizon Housing Society

Chair: Neil Hadden, Chief executive, Genesis

## 14:30: 15:30 – Housing Management Fixed term tenancies - looking back ar

## Fixed term tenancies - looking back and thinking forward

This session will look at the lessons learnt since the introduction of FTT in 2010 and looks at the challenges around forthcoming implementation for local authorities.

Barbara Houghton, Corporate strategy manager, Riverside Sue Powell, Head of service improvement, Riverside Chair: Debbie Larner, Head of practice, CIH

### 16:00 – 17:00 – Masterclass To merge or not to merge?

With recent mergers in the sector, it may perceived that this is the only way to deliver more homes and reduce costs. This session will bring together three different viewpoints and experiences to debate and discuss whether mergers are the only answer

Ann Santry, Chief executive, Sovereign Bronwen Rapley, Chief executive, Symphony Richard Peacock, Chief executive, Soha Chair: Greg Campbell, Partner, Campbell Tickell

### 16:00 – 17:00 – Business Connect Bitesize Embedding social innovation

The sector by its very nature is a socially focused one, and this session on cultivating and embedding social innovation will not be one to be missed. This forms part of our Business Connect Bitesize programme and is part of our innovation and disruption series of talks.

Sam Conniff, Co-founder, Livity

Chair: Ian Wright, Deputy chief executive, HouseMark

### DAY 2: WEDNESDAY 28 JUNE

Key ■ Keynote ■ Masterclasses

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Business connect bitesize

## 09:30 – 10:30 – Business Connect Bitesize Balancing commerciality and social purpose

Balancing commerciality and social purpose is one of the issues that the sector is currently facing. As part of our Business Connect Bitesize programme, this session will provide some much need out-of-sector insight on the best approaches to achieve this. Specific topics that will be covered include: leadership, cultural change and going from good to great. Baroness Sue Campbell CBE, Chair, Youth Sport Trust Andy Milligan, Founding partner, This is Caffeine Chair: Jo Causon, Chief executive, Institute of Customer Service

### 11:00 - 12:00 - Keynote

## Creating a shared vision for health, housing and social care

This session will explore how the three sectors can work together to design and deliver better services, which promote positive health outcomes.

Brendan Sarsfield, Chief executive, Family Mosaic Andrew van Doorn, Chief executive, HACT and non-executive director, London North West Healthcare NHS Trust Chair: Gaby Hinsliff, Columnist, The Guardian

### 11:00 - 12:00 - Masterclass

### What do the business models of the future look like?

Is bigger better? Are complex group structures needed in this new environment? Are there more room for innovation? By attending this session delegates will get expert insight into different business models and will be able to debate what new business models will look like in the future.

David Done, Chief executive, RHP

David Cowans, Chief executive, Places for People John Clephan, Director, Sheffield Housing Company

Geeta Nanda, Chief executive, TVHA

Chair: Helen Collins, Head of housing consultancy, Savills

### 11:00 – 12:00 - Housing Management Delivering an excellent approach to shared ownership

Practical sessions looking at the key ingredients for a seamless and effective shared ownership service – from sale to management.

Suzanne Burrows, Partner, Trowers and Hamlins

Helen Reddington, Head of Helena Living

Ashley Parette, Leasehold manager, Southern Housing Group

Mel Toomey, Vice-chair, NHG

Chair: Sarah Davis, Senior policy and practice officer, CIH

### 12:00 - 13:00 - Masterclass

## How can local authorities meet the social care challenge and how does housing fit into this?

How do we solve the current social care crisis? And what role does housing have? Our panel of experts from across the sector are going to try and answer these questions and shed some light on how cross sector working can alleviate the pressure on services and deliver positive outcomes.

Kevin Beirne, Group director of housing care and support, One Housing Group

Alan Caddick, Head of housing services, Sunderland City Council

Ruth Cooke, Chief executive, Midland Heart

Chair: Domini Gunn, Director, health and wellbeing, CIH

## 12:00 – 13:00 – Housing Management All change for allocations

Practical and interactive session exploring who and how we allocate our homes to – what's the best method – and what are the challenges?

Adrienne Reid, Assistant chief executive – neighbourhoods, Incommunities

Carole Commosioung, Voids and tenancy support manager,

Central Bedfordshire Council

Chair: Melanie Rees, Head of policy, CIH

### 14:00 - 15:00 - Keynote

### In conversation with HCA

As the HCA has a new beefed-up role in driving housing supply, this session will see their new chief executive discuss the new role of the organisation. Delegates can expect to leave this session with a deeper understanding of the new role of the HCA. **Nick Walkley**, Chief executive, **HCA** 

Chair: Gaby Hinsliff, Columnist, The Guardian

### 14:00 – 15:00 – Masterclass Customer insight and profiling

This session is going to look at how the sector and other sectors capture and use data to design and deliver services. Bringing together leading experts delegates will gain a deeper understanding into how the sector can be use data for the benefit of their business and ultimately customers.

Julian Pimm-Smith, Director of data and information services, Bupa Richard Walker, Associate director, public sector advisory, KPMG

### 14:00 – 15:00 – Housing Management Homelessness prevention

The practical and interactive session will focus positive approaches to prevention and looking forward to the implementation of the Homeless Reduction Bill.

Chris Hancock, Head of Housing, Crisis

Lindsay Megson, Local area practitioner, NPSS

Mike Wright, Strategic lead, homelessness,

Manchester City Council

Chair: Faye Greaves, Policy and practice officer, CIH

### 28 June, 15:30 – 16:30 – Masterclass Deregulation - opportunities and risks

The measures set out in the 2016 Housing and Planning Act have paved the way for deregulation. The removal of the regulator's powers over disposals, restructures and mergers will present the sector with opportunities, but where there is opportunity there is risk. Our panel with be exploring what these look like and will offer practical insight into how to embrace deregulation, while ensuring that you don't fall into trouble.

Fiona MacGregor, Executive director, regulation, HCA

Ashley Hook, Chief executive, MHS

Matthew Bailes, Chief executive, Paradigm

Chair: Gavin Smart, Deputy chief executive, CIH

### DAY 3: THURSDAY 29 JUNE

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Business connect bitesize

### 09:00 - 10:00 - Keynote

### Meeting the equality and diversity challenge

Two years on from Steve Strides' presidential commission into equality and diversity in the sector, this session is going to look the progress the sector has made in making it more equal and diverse, in gender, ethnicity, sexual orientation and in building cohesive communities.

Joe Joseph, Director, neighbourhoods, Peabody

Linda Woodward, Assistant director, corporate services, YCH

Bob Green, Chief executive, Stonewall

Chair: Lisa Taylor, Chief executive, Future of London

### 09:00 - 10:00 - Masterclass

### What's not to like about tenant engagement?

This session is going to explore different approaches to improving and embedding real tenant engagement and involvement across the sector. By attending this session delegates will gain a deeper insight into the latest initiatives, practices and thinking around this important issue. We are also pleased to have the UKHA 2017 winner of the Outstanding Approach to Tenant Involvement on the panel.

Jenny Osbourne, Chief executive, TPAS

Kate Dodsworth, Executive director, people and strategy,

Amicus Horizon

John Wade, Director of strategy, Bromford

Jim Ripley, Chief executive, Phoenix Community Housing

Chair: Alison Inman, Vice-president, CIH

### 09:00 – 10:00 – Housing Management Neighbourhood working

What are the ingredients for successful neighbourhoods – what works and what doesn't?

Hear about our new neighbourhoods charter and how to implement it in practice in the areas in which you work.

Richard Medley, Director, CIH Consultancy Dave Smethurst, Associate, CIH Consultancy

### 10:00 – 11:00 – Business Connect Bitesize Leadership, strategy and mission

Commanding operations in the armed forces is probably one hardest tasks facing any leader, and when it comes to this, Richard has more experience than most. With this in mind, Richard is another of our Business Connect Bitesize speakers who will be helping delegates to think differently when it comes to defining your mission and ensuring that you take people with you. Col. Richard Westley OBE

Chair: Wendy Small, Director, operations, HouseMark



### 10:00 - 11:00 - Masterclass

### The future of funding of supported housing

With the government planning to change the funding arrangements for supported housing, this session brings together key organisations from across the supported housing sector to debate and discuss how we protect the most vulnerable. We will explore what future funding models could look like and where alternative investment streams may come from.

Paula Reid, Policy manager, Homeless Link

Frank Czarnowski, Chief executive, West Kent Housing Association

Charlie Norman, Chief executive, SVHA

John Glenton, Executive director, housing and care, Riverside

Jeremy Porteus, Director, Housing LIN Chair: Luke Cross, Editor, Social Housing

### 11:30 - 12:30 - Keynote

### Making devolved policy work

With the recent election of metro mayors and with the increase in devolved powers across the UK, this session is going to bring together leading organisations from all four countries to debate and discuss how to make devolved housing policy work. Themes to be explored include: housing supply, homelessness, regeneration and economic development.

Pat Ritchie, Chief executive, Newcastle City Council

Patrick Flynn, Head of housing and regeneration services,

Glasgow City Council

Clarissa Corbisiero-Peters, Director of policy,

Community Housing Cymru

Professor Peter Roberts, Interim chair,

Northern Ireland Housing Executive

Chair: Mark Easton, Home editor, BBC News

### 13:30 – 15:00 – Exchange Auditorium What can housing associations and local

### authorities learn from each other?

Whatever the result of the general election, housing associations and local authorities are going to have to work together to meet the housing supply challenge, be it through sharing expertise, allocating land or working in partnership. Delegates will benefit from the latest insight from organisations who are at the forefront of forging a new relationship between local government and housing.

Kevin Rodgers, Chief executive, WM Housing

Carl Brazier, Director of housing and customer services,

City of Stoke-on-Trent Council

Abigail Davies, Project lead, CIH working together to meet

housing need, Savills

Chair: Steve Douglas, Partner, Altair

### 11:30 – 12:30 – Housing Management

### In conversation with an inspirational entrepreneur

Liz will be sharing her truly remarkable and inspirational story with our delegates on the closing day of conference. Set in an informal setting, this 'fire side' chart will see her cover topics ranging from managing an organisation in challenging times, fostering entrepreneurship and delivering first class customer service.

Dr Liz Jackson MBE, Founder, Great Guns marketing

Dr Liz Jackson MBE, Founder, Great Guns marketing Chair: Ian Graham, Partner, Trowers and Hamlins

### Thursday 29 June, 13:30 – 15:00 – Keynote CIH President and Housing Minister's address

The Minister will be closing the conference with his keynote address, in which he will discuss the implementation of the Housing White Paper and the Housing and Planning Act 2016. Julie Fadden, President, CIH

Chair: Mark Easton, Home editor, BBC

# The million homes challenge

Over the 3 days the Housing Supply Stream, in partnership with Capita, will bring delegates the latest thinking and best practice on how the sector can increase its capacity to deliver more homes.

Conference Partner:

**CAPITA** 

### DAY 1: TUESDAY 27 JUNE

09:45 - 10:00

### Opening keynote address

Sir Ed Lister, Chair, HCA

Chair: Deborah McLaughlin, Director, Capita Real Estate

10:00 - 11:00

### Liverpool Housing Partnership – how public private partnerships can deliver the homes we need



Steve Coffey, Chief executive, LMH

Cllr Frank Hont, Cabinet member for housing, Liverpool City Council

Faye Whiteoak, Development director, Redrow

Richard Sterling, Local development manager, Wilmott

Partnership Homes

Chair: Deborah McLaughlin, Director, Capita Real Estate

11:30 - 12:30

### The development director's panel

Kate Ives, Development director, Wates

Vicky Savage, Development director, Network Homes Chair: Deborah McLaughlin, Director, Capita Real Estate

12:30 - 13:30

## Creating vibrant and economic prosperous

Pete Gladwell, Head of public sector partnerships, Legal and General

Ian MacLeod, Assistant director, regeneration, Birmingham City Council

Andrew Carter, Deputy chief executive, Centre for Cities

14.30 - 15.30

## Large scale estate regeneration: creating a tenure blind sense of place

Ben Denton, Group strategy and business development director, Keepmoat

Mary Parsons, Chair, TCPA

16:00 - 17:00

### In conversation with RIBA

Ben Derbyshire, President elect, RIBA



## DAY 2: WEDNESDAY 28 JUNE

09:30 - 10:30

### Putting quality at the heart of housing supply

Shelagh McNerney, Head of development, Salford City Council Gwyn Roberts, Homes and communities team leader, BRE

11:00 - 12:00

## How do we fund and finance the delivery of new homes?

John Anderson, Executive director, Kier Living Jonathan Goring, Managing director, Lovell Paul Bridge, Chief executive, Civitas Chair: Jules Bickers, Director, housing consultancy, Capita

12:00 - 13:00

### Commercialising your portfolio: from site to sale

Tim Seward, director, sales and marketing, Latimer

Amy Nettleton, Chair, NHG Paul Staley, Director, SDL

14:00 - 15:00

## The Housing White Paper – what are the opportunities and risks?

Jonathan Walters, Deputy director, regulation, HCA Andrew Cowan, Partner, Devonshires

15:30 - 16:30

### How do we address the skills crisis?

Charlie Scherer, Chief operating officer, Willmott Partnership Homes Alan Yates, Executive director, regeneration, Accord Group

## DAY 3: THURSDAY 29 JUNE

10:00 - 11:00

### What do the homes of tomorrow look like?

Neil Smith, Head of research and innovation, NHBC Oliver Novakovic, Technical director, Barratt Stephen Haigh, Chief executive, Live Verde Sadaat Khan, Chief executive, Comfortable Living Chair: Bevan Jones, Managing director, Sustainable Homes

# AWARD WINNING FRINGE

## Housing's most provocative and alternative theatre



10

### **Tuesday 27th June**

### Inspirational Leadership -It's all about people!

In a fast paced, fun and interactive session, Liam brings you his experience of working with leaders of organisations in the public, private and charitable sectors to help you gain practical tips of motivational leadership.



### Liam O'Connell

Culture change consultant & International author

Shaking up business as usual: Injecting innovation into your business culture



Paul Taylor Innovation coach Bromford



Matthew Gardiner Trafford Housing



Former CEO of B3Living and chair of Tpas



Angela Lockwood Group CEO, North Star & vice chair of **Placeshapers** 

Does money make the world go round? Interview with



Paul Johnson. Director,

### 11:00 Break

### The state of the nation: A review of sustainability in housing

The review will address the potential impact of the Paris Agreement on UK housing, Brexit and sustainability as well as what is happening in UK policy in terms of the Housing White Paper and Bonfield Review.



Bevan Jones Managing director Sustainable Homes



Starting the conversation with the HCA to help inform its transition



Ed Lister Chairman

Cracked It: An enterprising scheme to lure young people away from crime and gangs



Josh Babarinde Founder & CFO Cracked It



Samantha Cheadle Social & Economic Regeneration Officer Genesis Housing Group

### 13:15

### Making sense of the political landscape



Interview with Andrew Rawnsley Chief political commentator The Observer

### 13:35 Lunch

### Wheatley Group's Soapbox Debates: This house believes Brexit will be great for the housing sector

Does Brexit mean boom or bust for the housing sector? Do you see hope and opportunity around the corner? Or is there just trouble ahead?

Sponsored by Wheatley



### **Business Bitesize Connect: Embedding social innovation**



Sam Conniff Social entrepreneur & founder

### 15:30 Break

### 16:00

### The journey of the Housing Hero

Following the awards ceremony on Monday, this session will showcase some of the finalists and their journey to being a housing hero.



### 16:30

### Speed mentoring

### When the music stops, find your mentor!

Get connected to experienced industry veterans for career development advice in this fast-paced and fun social session.

Hosted by Wheatley













### Wednesday 28th June

10.00

## Women and leadership in housing: Why aren't we there yet?



Geeta Nanda CEO Thames Valley Housing Association



Joanna Vaughan
Directorate head of
business strategy
Family Mosaic

10:30

Making life-changing theatre for homeless people

### 11:00 Break

11:30

## Challenging tenant stereotypes - how do we get fair press?

Find out how housing organisations are working with journalists, academics, policy makers and social media to change the narrative.



Rachel Broady Equality officer National Union of Journalists



Nasreen Razaq Al-Hamdani Tenant Soha Housing



Tony Stacey Chief executive South Yorkshire Housing Association



John Giesen
Former CEO of B3Living
and chair of Tpas

12:00

## Domestic abuse - how can the housing sector better support victims?



Polly Neate CEO Women's Aid



Aisha Sharif Domestic abuse consultant & strategy developer Viridian Housing

12:30

## Business Connect Bitesize: Balancing commerciality and social purpose



Baroness Sue Campbell Chair Youth Sport Trust

### 13:00 Lunch

### Screening of 'Seeing Red'

Join the Fringe during your break for a screening of 'Seeing Red' – a play about domestic abuse performed by theatre group Melodramatics, run by the Bolton at Home and Octagon theatre partnership.

14:00

## The road to recovery: Helping substance misusers build a future



James McDermott Service Manager Emerging Futures



Carl Cundall
Manager
Sheffield Alcohol
Support Services

14:30

## What do you stand for? Branding and identity in the housing sector



Andy Milligan Founding partner This is Caffeine

15:00

### Wheatley Group's Soapbox Debates: This house believes homes for midmarket rent are the answer to the housing crisis

Are mid-rents the answer to people's housing problems? Or should public subsidy go to social housing for the most vulnerable and poorest people?

Sponsored by Wheatley

### 15:30 Break

16:00

## Reel Homes: Winners of the Inside Housing short-film competition

Hear insight from new talent shedding light on the housing crisis and witness the winning entry for yourself.



Martin Hilditch
Deputy editor
Inside Housing

16:30

### Speed mentoring

## When the music stops, find your mentor! Get connected to experienced industry

Get connected to experienced industry veterans for career development advice in this fast-paced and fun social session.

Hosted by Wheatley Group

### Thursday 29th June

10:00

Business Connect Bitesize: In conversation with...



Liz Jackson Marketing director BCMS

### 11:00 Break

11:30

### Business Bitesize Connect: Leadership, Strategy & Mission Interview with



Colonel Richard Westley OBE



Graham Isdale Group director of corporate affairs Wheatley Group

12:00

## GEM hosts 'Ask the Housing Minister'

### 12:30 Lunch

13:30

## Making diversity and inclusion business as usual



Bob Green CEO Stonewall



Alexandra Alexander Diversity & inclusion manager Clarion Housing Group

15:00

### Speed mentoring





## Think Tank

Focusing on practical advice on driving efficiencies, housing strategy and best practice illustrated through successful approaches and case studies.

### **TUESDAY 27TH JUNE**

### 11:30 A new mindset for local authority housing delivery?

The Housing White Paper – Fixing our broken housing market - has given encouragement to local authorities looking to start or indeed intensify their involvement in the direct delivery of new home starts. The government has welcomed the many innovative models that local authorities are using. This session will look at a number of those models including corporate and contractual joint ventures both with the private sector and with housing associations and local housing companies and their numerous permutations Natalie Elphicke, Chief executive, HFI

John East, Strategic director of growth and home, LB Barking and Dagenham Scott Dorling, Partner, Trowers & Hamlins

Rob Beiliey, Partner, Trowers & Hamlins

### 12:30 Smarter construction

There is much rhetoric around smarter construction - but what does it truly mean and who really reaps the benefits? This panel discussion brings leading developers together to share their insight and experience of delivering past and current housing projects using smarter construction. They will share candid views of what's worked for them, the challenges around marrying up conventional processes with innovative future thinking and ask, is the sector ready?

Steve Trusler, Accommodation sector leader (Europe), Laing O'Rourke

Mike De'Ath, Partner, HTA Design LLP

Mike Johnson, Development Director, Hyde Housing

### 14:30 Fact or Feeling? Foresight or Afterthought?

Using technology and data to inform better asset management decision making. Intelligent use of data is essential to make informed decisions across all businesses and sectors - housing is no exception. This interactive session will highlight examples of technology available to analyse data and predict future trends. YourMK and Mears will also discuss how data is being turned into business intelligence to better inform asset management decision making.

Dave Pearce, IT business manager, Mears Group David Gleeson, Managing director, YourMK Kathryn Eames, Head of regeneration, YourMK Peter Baldwin, Executive director, Mears Group

### **WEDNESDAY 28TH JUNE**

### 09:30 Driving value through energy partnerships

With the Government's drive for district heating, committed funding for local authority involvement and the forthcoming relaunch of Energy Company Obligation (ECO) funding, it is a good opportunity to look at the potential for establishing longer term partnerships in the sector. This session will look at key approaches for joint working, including ESCO and JV opportunities for district heating, lessons learned from the last ECO experience and challenges presented by more complex energy performance contracts. It will also feature guest speakers who will share their experiences of successfully delivering these types of long term partnerships.

Chris Paul, Partner, Trowers & Hamlins

### 11:00 Delivering the Housing White Paper

The much anticipated Housing White Paper; Fixing our Broken Housing Market launched on 7 February provoking media speculation and commentary. The four tenants of the paper examine:

- Planning for the right homes in the right places Building homes faster
- Diversifying the market
- Helping people now

This panel brings together industry experts from government, local authority and construction to ask how the objectives set out in the paper can actually be delivered, the commitments made relevant to industry and are they ambitious enough?

Moderator: Emma Maier, Inside Housing

Steve Trusler, Accommodation sector leader (Europe), Laing O'Rourke

Natalie Elphicke OBE, CEO, The Housing & Finance Institute

Jonathan Trout, Property Director, Stanhope Andy von Bradsky, Chairman, The Housing Forum

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Mears Group

I aing O'Rourke

### 12:00 The Homeless Reduction Bill: Addressing the financial implications of demand and supply

Mears is the largest provider of homeless accommodation in the UK providing emergency, temporary and prevention housing portfolios to over 50 Councils. The session will set out the implications of the Act, what local authorities and partners need to do to prepare with less than 10 months to the new Act coming in. We will also look at how Mears is seeking to provide solutions to managing demand and supply with Councils.

Andy Gale, Housing consultant

John Taylor, Managing director, housing management services, Mears Group Amber Christou, Head of Resident Services, Swale Borough Council

### 14:00 Rethinking repairs & maintenance delivery: Realising efficiency savings and enhancing stock value

Traditional repairs delivery models will not match the value and economy thresholds now expected. Mears and 15 other housing organisations have been working collaboratively with CIH Consultancy to rethink the sector's approach to repairs and maintenance. Find out how the project is delivering insight on approaches that can shrink the cost of service and focus resources on achieving sustainable outcomes with residents and the landlord team.

Richard Medley, Director, CIH Consultancy Ian Gregg, Executive director, asset services, Riverside Lucas Critchley, Managing director, Mears Group

### 15:30 Housing Delivery Partnerships - Breaking down the barriers

Formal partnerships or joint ventures for housing delivery are recognised by many as an obvious solution but have not been universally taken up now is the time to challenge why and to consider and promote the benefits that partnerships can offer.

This session will look at how Housing Delivery Partnerships (HDPs) can unlock development? HDPs as a tool for wider economic regeneration and the key drivers and benefits for housing associations, local authorities and the private sector

Tom Shaw, Development director (South), Hyde Group Tonia Secker, Partner, Trowers and Hamlins Amy Shaw, Partner, Trowers and Hamlins

### THURSDAY 29TH JUNE

### 10:00 Manchester housing and devolution impact

Robin will explain the collaborative work undertaken by GM Housing Providers' Group which culminated in signing a Memorandum of Understanding with GM Combined authority in May 2016. He will outline the opportunities and challenges of the GMCA's twin priorities of growth and public service reform. Mears have recently been picked by Manchester City Council ALMO Northwards Housing for a 10-year repairs and maintenance contract to carry out the repairs, empty property and servicing work to 13,500 homes in the north of the city

Robin Lawler, Chief executive, Northwards Housing

Des Morris, Managing director, Manchester working, Mears Group

### 11:30 Finding solutions to the housing skills gap

Mark Farmer's report set the challenge – Modernise or Die – urging the construction industry to adopt new methods and adapt its working practices to combat the shortcomings of the industry's labour model. What must we do differently to attract, retain and upskill our workforce in order to meet the UK's future requirements?

Steve Trusler, Accommodation sector leader (Europe), Laing O'Rourke Mark Farmer, Founding director and CEO, Cast Consultancy David Montague, Chief executive, L&Q