

Housing 2016 programme

Tuesday 28th June

Keynotes

10:30 – 11:00 CEO Welcome address and Housing Minister address

Terrie Alafat CBE, Chief Executive, CIH and Brandon Lewis MP, Minister of State for Housing and Planning

11:30 – 12:30 Keynote: One year in – what will the future policy and legislative environment look like?

Andrew Rawnsley, Chief Political Commentator, The Observer

Isabel Oakeshott, Political Editor at Large, Daily Mail

Matthew D'Ancona, Former Editor, The Spectator

Chair: **Mark Easton**, Home Editor, BBC

12:30 – 13:30 Keynote: It's the economy, stupid

Kitty Ussher, Chief Economist, Portland Communications

Liam Halligan, Economist, Broadcaster and Journalist

Simon Rubinsohn, Chief Economist, RICS

Chair: **Mark Easton**, Home Editor, BBC

14:30 – 15:30 Keynote: The future of the relationship between housing associations and local government

Sally Randall, Director, Housing Standards and Support, Housing Bill, DCLG

Keith Exford, Chief Executive, Affinity Sutton

Cllr Peter Box, Leader, Wakefield Metropolitan District Council and Housing Spokesman, LGA

David Orr, Chief Executive, NHF

Chair: **Mark Easton**, Home Editor, BBC

16:45 – 17:15 Keynote: In conversation with Lord Kerslake

Lord Kerslake, Chair, Peabody

Chair: **Mark Easton**, Home Editor, BBC

Masterclasses

14:30 – 15:30 How to get to 1 million homes – lessons from international partners?

Julian Silver, Director, Governance, Housing New Zealand

Professor Duncan MacLennan, School of Management, University of St Andrews

François Guidot, Director, Maintenance and Urban Renewal, Polylogis

Chair: **David Cowans**, Chief Executive, Places for People

16:00 – 17:15 Finding the right line for regulation, for the sector and for investors

Fiona MacGregor, Executive Director, Regulation, HCA

Mark Henderson, Chief Executive, Home Group

Carol Burchett, Chair, Scrutiny Live

Mark Davie, Head of Social Housing, M&G Investments

Chair: **Luke Cross**, Editor, Social Housing

Housing Management

12:30 – 13:30 Making fixed term tenancies work

Ralph Facey, Director of Housing and Customer Services, Radian

Helen Coleman, Director, Research and Improvement, Family Mosaic

Chair: **Debbie Larner**, Head of Policy and Practice, CIH

14:30 – 15:30 Making Universal Credit work for the sector

Gary Hardy, Head of Income, Home Options and Legal Services, Midland Heart

Julie Vickers, Director, Business Support, New Charter Homes

Tracy Langton, Project Lead, Welfare Reform, Northwards Housing

Chair: **David Pipe**, Policy and Practice Officer, CIH

16:00 – 17:00 Creating and managing a sustainable income stream

Sarah Seeger, Head of Customer Accounts, Curo

Ian Watts, Managing Director, Paragon

Helena Thompson, Income Manager, Futures Housing Group

Andy Smith, Money Advice Team Leader, Futures Housing Group

Chair: **Deborah Good**, Director, Housing Services, CIH

Think Tanks

10:45 – 11:45 Ensuring a consistent level of housing supply through innovative models

Ian Piper, Head of Land, HCA

Paul Beardmore, Executive Director, Manchester Place

Robert Grundy, Head of Housing, Savills

12:30 – 13:30 Hard to value – what makes for good development?

Peter George, Programme Director, London Borough of Enfield

Sara Bailey, Partner, Trowers and Hamlins

Tom Titherington, Executive Director, Business Development, Catalyst Housing

Tonia Secker, Partner, Trowers and Hamlins

16:15 – 17:00 Tackling homelessness through innovation

Lesley Moore, Deputy Finance Director, London Borough of Bromley

Chair: John Taylor, Managing Director, Mears Housing Management

Wednesday 29th June

Keynotes

10:00 – 11:00 The impact of welfare reform on housing

Lord Freud, Welfare Reform Minister, Department for Work and Pensions

Campbell Robb, Chief Executive, Shelter

Chair: **Lord Best**, Vice-President, LGA

11:30 – 12:45 Social or Commercial mission: Building a culture of change

Adam Challis, Head of Residential Research, JLL

Elizabeth Austerberry, Chief Executive, Moat

Cath Green, Chief Executive, First Choice Homes Oldham

Mike Owen, Chief Executive, Merthyr Valley Homes

Chair: **Owen Jones**, Journalist and Political Commentator

13:45 – 15:15 The future of estate regeneration with the Housing Minister's keynote address

Brandon Lewis MP, Minister of State for Housing and Planning

Camilla Sheldon, Deputy Director, Estate Regeneration, DCLG

Gavin Smart, Deputy Chief Executive and Director, Policy and Practice, CIH

Steve Stride, Chief Executive, Poplar Harca

Stephen Howlett, Chief Executive, Peabody

Chair: **Owen Jones**, Journalist and Political Commentator

15:45 – 16:45 Devolution: fuelling regional growth, what opportunities does this present for housing?

Eddie Smith, Director, Strategic Property, Manchester City Council

Kate Kennally, Chief Executive, Cornwall Council

Chair: **Owen Jones**, Journalist and Political Commentator

Masterclasses

11:30 – 12:45 Exploring the role of local government as housing providers and enablers

Steve Cox, Assistant Chief Executive, Thurrock Council

Paul Longshaw, Former Programmes Director, Creating a New Pendleton, Salford City Council

Stephen Hills, Director, Housing, South Cambridgeshire District Council

Chair: **Emma Maier**, Editor, Inside Housing

14:00 – 15:15 Transforming your brand – substance over style

Josephine Fairley, Co-Founder, Green and Blacks

Beatrice Burks, Digital Inclusion, Tinder Foundation

Chair: **Nick Atkin**, Chief Executive, Halton Housing

15:45 – 16:45 Estate regeneration – Taking people with you to build strong communities

Angus Kennedy, Chair, Cross Keys Homes and Chief Executive, Community Regeneration Partnership
Paul Beardmore, Director of Housing, Manchester City Council and Executive Director, Manchester Place

Tom Bloxham, Chairman, Urban Splash

Jim Saunders, Executive Director, Pinnacle Group

Chair: **Ben Denton**, Group Director, Strategy and Business Development, Keepmoat

Housing Management

10:15 – 11:00 A conversation with the Ombudsman

Denise Fowler, Housing Ombudsman

Chair: **Martin Hilditch**, Deputy Editor, Inside Housing

11:30 – 12:45 Developing meaningful approaches to tenant engagement and involvement

Nic Bliss, Head of Policy, Confederation of Co-operative Housing

Paul Hackett, Chief Executive, Amicus Horizon

Jenny Osbourne, Chief Executive, TPAS

Chair: **Sarah Davis**, Senior Policy and Practice Officer, CIH

14:00 – 15:15 Delivering effective solutions to tackle homelessness

Chris Hancock, Head of Housing, Crisis

Barbara Brownlee, Director, Housing, Westminster City Council

Nancy Doyle, Chief Executive, Oasis Aquila Housing

Geoff Marlow, Homelessness Policy Officer, Welsh Government

Carla Keegans, Director, Ethical Lettings Agency

Chair: **Faye Greaves**, Policy and Practice Officer, CIH

15:45 – 16:45 What can we learn from the Right to Buy pilots?

Heather Bowman, Executive Director, Housing and Communities, Sovereign

Stephen Flowitt-Hill, Director, Finance and Housing Management, Saffron Housing

Hugh Owen, Director, Policy and Communications, Riverside

Emily Gasson, Solicitor and CIH Consultant

Chair: **Eamon McGoldrick**, Managing Director, National Federation of ALMOs

Think Tanks

10:00 – 11:00 Institutional investment in modular build

Ian Graham, Partner, Trowers and Hamlins

Paul Stanworth, Managing Director, L&G Capital

11:45 – 12:45 Solving the skills and capacity crisis to deliver the UK's future houses

Jamie Ratcliff, Assistant Director, Programmes, Policy and Services (Housing and Land), GLA

Paul Tennant, Chief Executive, Orbit Group

Mark Farmer, Founding Director & Chief Executive, Cast Consultancy

14:15 – 15:00 Housing-led regeneration

Ray Blundell, Board Member, YourMK

Duncan Sharkey, Corporate Director of Place, YourMK

Chair: **Alan Long**, Executive Director, Mears Group

15:45 – 16:30 Repairs and maintenance: how can we reduce cost and deliver excellent services?

Richard Medley, Director of Assets and Neighbourhoods, CIH Consultancy

Sharon Millard, Executive Director of Customer Services, Richmond Housing Partnership

Ian Gregg, Executive Director of Asset Services, Riverside

Chair: **Lucas Critchley**, Managing Director, Mears Group

Thursday 30th June

Keynotes

09:30 – 11:00 What will social housing look like in 10 years?

James Murray, Deputy Mayor for Housing, GLA

Dr Peter Williams, Director, Cambridge Centre for Housing and Planning Research

Terrie Alafat CBE, Chief Executive, CIH

Geeta Nanda, Chief Executive, TVHA

Matt Prosser, Chief Executive, Dorset Councils

Chair: **Isabel Hardman**, Assistant Editor, The Spectator

11:30 – 12:45 How are we going to deliver 1 million homes? And is that enough?

Robert Grundy, Head of Housing, Savills

Trudi Elliott, Chief Executive, RTPi

John Godfrey, Corporate Affairs Director, Legal and General Group

Melanie Dawes, Permanent Secretary, Department for Communities and Local Government

Chair: **Isabel Hardman**, Assistant Editor, The Spectator

14:00 – 15:30 CIH President and Lord Heseltine

Julie Fadden, Incoming President, CIH and Chief Executive, SLH

Lord Heseltine, Chair, Estate Regeneration Panel

Masterclasses

09:45 – 11:00 **Talent management and innovation in challenging times**

Mark Brown, Chief Executive, Dolphin Innovation Index

Alice Thompson, Co-Founder, Social Bite

Amina Graham, Executive Director, Corporate Services, RHP

Chair: **Judy Waugh**, Director, Membership and Education, CIH

11:30 – 12:45 **Business transformation: doing more with less**

Roger Flynn, Former Chief Executive, BBC Ventures and Commercial Director, Virgin

Emma McGowan, Organisational Design Consultant, FutureGov

Chair: **Ian Wright**, Deputy Chief Executive, HouseMark

Housing Management

09:45 – 11:00 **Estate regeneration in practice – what lessons can we take forward?**

Ben Pattison, Research Associate, Centre for Regional Economic and Social Research, Sheffield Hallam University

James Savage, North Prospect Programme Manager, Plymouth Community Homes

Peter Quinn, Business Development Director, Lovell

Chair: **Melanie Rees**, Head of Policy, CIH

11:30 – 12:45 **Think Different! What could a new settlement for housing look like?**

Carol Matthews, Chief Executive, Riverside

Neil Hadden, Chief Executive, Genesis

Paul Tennant, Chief Executive, Orbit Group

Chris Walker, Head, Housing, Planning and Urban Policy, Policy Exchange

Chair: **Matt Leach**, Chief Executive, HACT

Think Tanks

09:00 – 09:45 **Demystifying social value**

Tracey Lyth, Group Customer Value Manager, Mears Group

Paula Law, Business Support Manager, Manchester Working

Chair: **Rt Hon Hazel Blears**

10:00 – 11:00 Opportunities for non-registered providers 'parallel associations'

Richard St John Williams, Partner, Trowers and Hamlins

Matthew Bailes, Chief Executive, Paradigm Housing Group

11:45 – 12:45 **Smarter solutions for future housing delivery**

Dan Gray, Director, Engineering and Excellence Group, Laing O'Rourke

Tom Bloxham, Chairman and Co-Founder, Urban Splash

Pete Gladwell, Head of Public Sector Partnerships, Legal and General
Chair: **Steve Trusler**, Accommodation Sector Lead, Laing O'Rourke